

Survey of Foreign Residents about Kwangju

ID			
----	--	--	--

Greetings from Kwangju Development Institute (<http://www.gji.re.kr>), Thinktank that produces knowledge and policies for the development of Kwangju.

Currently, we are surveying foreign residents in Kwangju about the quality of their lives, satisfaction, cultural familiarity and other aspects related to the life in Kwangju to find out foreigners' overall impressions about Kwangju and collect any suggestions.

The result of survey will be used as valuable resources in making policies to support foreign residents and multi-cultural households in Kwangju.

Your responses will be kept confidential and used only for statistical purposes in accordance with articles 33 of the Statistics Law. If you have any questions regarding this survey, please contact the number below. Thank you.

June , 2008

Hosting Party :
Kwangju Development Institutue
43 Kyohak-ro Kwangsan-gu
Kwangju



Survey Conducting Party:
World Research, Inc. Research Team 3
Pukcheon BD 1597-5 Seocho-dong
Seocho-gu, Seoul



SQ1. What year did you come to Kwangju to live? In _____
 (If the length of residence is less than 6 months, stop the survey here.)

SQ2. What type of Visa do you hold currently?

▶ Diplomacy*Official Business Status Visa			
1) Diplomacy(A-1)	2) Official Mission(A-2)	3) Agreements(A-3)	
▶ Non-profit & Short-term Stay Visa			
4) Temporary Journalism (C-1)	5) Short Term Business (C-2)	6) Temporary Visit (C-3)	
▶ Employment Visa			
7) Short term Employment(C-4)	8) Professor(E-1)	9) Foreign Language Instructor (E-2)	10) Research (E-3)
11) Technology Transfer (E-4)	12) Professional Employment (E-5)	13) Arts & Performances (E-6)	14) Special Occupation (E-7)
15) Non-professional Employment(E-9)	16) Vessel Crew(E-10)	17) Working Holiday(H-1)	
▶ Long-term Stay Visa			
18) Cultural Arts(D-1)	19) Study(D-2)	20) Industrial Training(D-3)	21) General Training(D-4)
22) Journalism(D-5)	23) Religious Affairs(D-6)	24) Supervisory Intra-Company Transfer (D-7)	25) Corporate Investment (D-8)
26) Trade Management (D-9)	27) Family Visitation (F-1)	28) Residence I (F-2)	29) Dependent Family (F-3)
30) Overseas Korean(F-4)	31) Other (G-1)		

SQ3. What is your nationality?

SQ4. What is your age? _____ (If you are younger than 20, stop the survey here.)

SQ5. Gender (The interviewer will check) ① Male ② Female

SQ6. Survey Area (The Interviewer will check) _____ dong, _____ gu

1 Image Changes before and after the visit to Kwangju

Q1. Before you came to Kwangju, how well did you know about Kwangju?

- ① Well enough
- ② Just basic information, such as where in Korea, population size, average living standard and so on
- ③ Just heard of the name of the city ④ None

Q2. What are the channels that you knew about Kwangju before you actually got here?

First	Second
-------	--------

- ① My home-country TV
- ② Korean channels(Arirang TV or KBS International) aired in foreign countries
- ③ My home-country newspapers ④ Books
- ⑤ Brochures introducing Korea ⑥ Internet
- ⑦ International sports games such as World Cup or Asian Games
- ⑧ Korean dramas or movies
- ⑨ Someone who already knows about Korea
- ⑩ Personal trip to Korea or some Koreans that I know
- ⑪ Business trip to Korea or business with Korean companies
- ⑫ Other _____

Q3-1. What was your image about Kwangju before actually you arrived here?

very bad	a little bad	all right	a little good	very good
1	2	3	4	5

Q3-2. Since you settled down in Kwangju, what has been your image about Kwangju?

very bad	a little bad	all right	a little good	very good
1	2	3	4	5

▶ If you mark both 1 or 2 in Q3-1 and 4 or 5 in Q3-2, move to Q4-1.
 ▶ If you mark both 4 or 5 in Q3-1 and 1 or 2 in Q3-2, move to Q4-2.
 ▶ If you mark the rest, move to Q5.

Q4-1. What made you change your impressions about Kwangju in a more favorable way since you settled down in the city? Please select three reasons in the order of your preference.

First	Second	Third
-------	--------	-------

- ① The kindness of Korean people
- ② Achieved the goal of the entry, such as employment or education
- ③ Fond of Korean culture (e.g. Korean's respect of old people) and Korean food
- ④ Convenient transportation and living
- ⑤ Nice weather with four seasons and beautiful natural-environment
- ⑥ Various cultural events
- ⑦ Democratic society
- ⑧ Other _____

Q4-2. What made you change your impressions about Kwangju in a more negative way since you settled down in the city? Please select three reasons in the order of your preference.

First	Second	Third
-------	--------	-------

- ① Discrimination against foreigners and unfavorable attitude toward foreigners
- ② Lack of facilities or systematic support for foreign residents
- ③ Korean's lack of understanding of multi-culture and other religions.
- ④ Bad experiences such as wage unpaid, assault, or fraud
- ⑤ Too strict immigration laws and policies
- ⑥ Poor traffic order
- ⑦ Inconvenience at the public offices
- ⑧ Lack of cultural events for foreigners
- ⑨ Language barrier
- ⑩ Other _____

2 Overall image about Kwangju

Q5. What comes to your mind when you hear the name, Kwangju? Please select two in the order of your preference.

First	Second
-------	--------

- ① May 18 (5.18) Kwangju Struggle for Democracy
- ② Food
- ③ Pan-so-ri, Traditional Korean singing
- ④ Democratic movement
- ⑤ City of culture and arts
- ⑥ Kwangju biennale
- ⑦ The center of Asian culture
- ⑧ Former president, Kim Dae Jung
- ⑨ Regional dialect
- ⑩ Demonstration
- ⑪ World-cup stadium
- ⑫ Mt. Mu-deung and beautiful natural environment
- ⑬ Chungjang-ro/ Kumnam-ro
- ⑭ Advanced technology/industry
- ⑮ Other _____

Q6. What do you think is the landmark (representative symbol or brand) of Kwangju?

- | | |
|-----------------------------------|-------------------------------------|
| ① Mt. Mu-deung | ② 5.18 National Democratic Cemetery |
| ③ National Asian Cultural Complex | ④ Kim Dae Jung Convention center |
| ⑤ Kwangju Bus Terminal U-Square | ⑥ World Cup Stadium |
| ⑦ Kwangju stream | ⑧ City hall |
| ⑨ Other _____ | |

Q7. Compared to other cities, what are the merits of Kwangju? Please choose two in the order of your preference.

- | | | | |
|----------------------------|--|---|--|
| First | | Second | |
| ① Good natural environment | | ② City of advanced culture and arts | |
| ③ Good food | | ④ Convenient transportation and lodging | |
| ⑤ Low pollution | | ⑥ Kind people | |
| ⑦ Advanced technology | | ⑧ City as a symbol of democracy | |
| ⑨ Well-preserved tradition | | ⑩ other _____ | |
| ⑪ I don't know | | | |

Q8. Compared to other cities, what are the demerits of Kwangju? Please choose two in the order of your preference.

- | | | | |
|--|--|--|--|
| First | | Second | |
| ① Inconvenient transportation | | ② Lack of traffic order | |
| ③ Lack of facilities (e.g. restaurants and clinics) for foreigners | | ⑤ Lack of advanced technology/industry | |
| ④ Expensive living expenses | | ⑦ Behind fashion | |
| ⑥ Poor service-related business | | ⑨ Crimes | |
| ⑧ Old buildings and facilities | | ⑩ Other _____ | |
| ⑩ Other _____ | | ⑪ I don't know | |

Q9. What do you think about the following questions about Kwangju? If you strongly agree, please mark 5, and if you strongly disagree, please mark 1.

	not true at all	not true	neutral	true	very true
1) People are very kind and hospitable.	1	2	3	4	5
2) The nature is beautiful.	1	2	3	4	5
3) Kwangju is a city of democracy and human rights.	1	2	3	4	5
4) The traffic is terrible.	1	2	3	4	5
5) Kwangju has a potential to improve advanced industry.	1	2	3	4	5
6) Kwangju is well-equipped with tourist facilities.	1	2	3	4	5
7) Kwangju has great educational environment.	1	2	3	4	5
8) Kwangju is a city of culture and arts.	1	2	3	4	5

3 Life satisfaction in Kwangju

Q10. How satisfactory is your life in Kwangju?

very unsatisfactory	a little unsatisfactory	so-so	a little satisfactory	very satisfactory
1	2	3	4	5

Q11. What are the difficulties with your life in Kwangju as a foreign resident? Please choose two in the order of your preference? First Second

- ① Language barrier
- ② Food
- ③ Prejudice or discrimination against foreigners
- ④ Immigration issues such as foreigner registration
- ⑤ Getting a VISA
- ⑥ Education(including children's education)
- ⑦ Visiting a financial institute
- ⑧ Wage or employment
- ⑨ Visiting a hospital/ medical insurance/ welfare
- ⑩ Cultural or religious difference
- ⑪ Housing
- ⑫ Loan
- ⑬ Crime (social security)
- ⑭ Lack of facilities for foreigners
- ⑮ High living expenses
- ⑯ Lack of sexual entertainment
- ⑰ Other _____

Q12. If you check ④, immigration issues such as foreigner registration to the Q11, specifically what causes that difficulty? Please choose two in the order of your preference. First Second

- ① Language barrier
- ② Public officer's unkindness
- ③ Public officer's lack of knowledge
- ④ Public officer's not following the supposed procedures
- ⑤ Unsatisfactory answers to the question of the process
- ⑥ Delay of the process
- ⑦ Not flexible with the application of rules
- ⑧ Discrimination against certain nationalities
- ⑨ Inconvenient access to the immigration office
- ⑩ Complex procedures for getting licences and approvals
- ⑪ Inconvenient access to the homepages of city hall and district offices
- ⑫ Expensive fees
- ⑬ Public officer's asking for bribes or off-the-book money
- ⑭ Other _____

Q13. When you face difficulties with employment, education, child-raising or residency, where do you usually seek for help?

- ① The Ministry of Justice (The Immigration Office)
- ② Your company owner or co-workers
- ③ Churches or support groups for foreigners
- ④ The Ministry of Labor (The Employment Office)
- ⑤ Your home-country Embassy in Korea
- ⑥ Other foreign co-workers or friends
- ⑦ School
- ⑧ Civil groups or NGOs
- ⑨ Other _____

Q14. What aspects do you suggest that need fast improvement for Kwangju to be a good place for foreign residents? Please select two in the order of your preference.

- | First | Second |
|---------------------------|--|
| ① Transportation | ② Culture and arts |
| ③ Tourism | ④ Regional economy(e.g. advanced technological industry) |
| ⑤ Educational environment | ⑥ Efficiency at the public offices |
| ⑦ Financial system | ⑧ Medical system |
| ⑨ Societal security | ⑩ Green environment |
| ⑪ International exchange | ⑫ Other _____ |

Q15. If you have any suggestions to the city of Kwangju, please share with us. we welcome any suggestions.

4 Images of Tourism in Kwangju

Q16. For the past one year (from June 2007 to May 2008), approximately how many times a month did you visit tourist attractions including national cultural-sites in Kwangju?

- ① none
- ② less than once a month
- ③ approximately once a month
- ④ approximately twice a month
- ⑤ approximately three times a month
- ⑥ approximately four times a month
- ⑦ approximately five times a month

Q17. What is the most difficult problem while you travel?

- ① Lack of tourist information in foreign languages
- ② Lack of transportation information to tourist attractions and also bad transportation
- ③ Lack of lodging information
- ④ Lodging is filthy and old.
- ⑤ Expensive entrance fee
- ⑥ Lack of sites for experiencing traditional korean culture
- ⑦ Low quality of tour items
- ⑧ Poor and inaccurate information for tourists
- ⑨ Tourists' misbehavior in public sites
- ⑩ Restaurants are expensive and filthy.
- ⑪ Lack of tourist attractions
- ⑫ Other _____

Q18. If you have any recommendations for tour in Kwangju to your families and friends back home, where would that be? please select two in the order of your preference.

First	Second
-------	--------

- ① Famous mountains such as Mt. Mu-deung
- ② Famous temples such as Jeung-sim sa
- ③ National 5.18 Democratic cemetery
- ④ Cultural art hall, national museum, art museum, and so on.
- ⑤ Restaurants
- ⑥ Park
- ⑦ Chungjang-ro
- ⑧ Other _____

5 cultural experiences in Kwangju

Q19. Please select all the events that you participated in.

Festival	Response	Festival	Response
Kwangju Biennale	①	Kwangju Design Biennale	②
Kwangju Im Bang UI National Festival of traditional songs	③	Kwangju Kimchi festival	④
Kwangju Jung Yul Sung International Music Festival	⑤	Kwangju International performance festival	⑥
Kwangju International movie festival	⑦	Dong-gu chungjang-ro festival	⑧
Seo-gu Mandeuri harvest festival	⑨	Nam-gu chilsuk-dong Go-struggle play festival	⑩
Buk-gu Jami festival	⑪	Other	⑫

Q20. What do you think is the most representative festival of Kwangju?

- ① Kwangju Kimchi festival
- ② Kwangju Biennale
- ③ Kwangju Design Biennale
- ④ Kwangju International movie festival
- ⑤ Kwangju Im Bang UI National Festival of traditional songs
- ⑥ Kwangju Jung Yul Sung International Music Festival
- ⑦ Kwangju International performance festival
- ⑧ Light festival
- ⑨ Other _____

Q21. If you develop a festival which fits well to the images of Kwangju, what do you suggest?

- ① Light festival to promote light industry
- ② Human rights festival to represent democracy, human rights, and peace
- ③ Multi-cultural festival for the hub of Asian cultures
- ④ Food festival to develop and promote the food of the South
- ⑤ Other _____

6 Employment

Q22. What is your occupation?

- ① Executive of a company with 20 or more employes/major investor
 - ② Executive of a company with less than 20 employees
 - ③ Consultant, lawyer, accountant
 - ④ Engineer/technologist/researcher
 - ⑤ College professor
 - ⑥ Teacher (at kindergarten, primary and secondary schools, not at private institutes)
 - ⑦ employee of the Korean branch of a foreign company
 - ⑧ Service sector, including foreign language teacher at a private institute, hairdresser, employee of leisure business
 - ⑨ skilled workers(drivers, factory workers, mechanics, machine operators, equipment installers etc.)
 - ⑩ Manual worker (janitor, daily laborer, housekeeper, etc.)
 - ⑪ Related with religion, media, entertainment, sports, etc.
 - ⑫ Other (Please specify: _____)
- } (▶ Move to Q23)
- ⑬ homemaker/housewife
 - ⑭ student (college or graduate school)
 - ⑮ unemployed
- } (▶ Move to Q25)

Q23. How did you get the current job?

- ① Recommended by an employee of the current company
- ② Recommended by someone at my previous work
- ③ Recommended by an employment agency
- ④ Help wanted advertisement/entrance exam
- ⑤ I had been dispatched to the current company by my previous employer
- ⑥ Friends or relatives
- ⑦ Government's employment office
- ⑧ Other _____

Q24. What leisure activities do you do on the weekends and during holidays?

First	Second
-------	--------

- ① Watching TV, or reading newspapers/books
- ② Watching movies
- ③ Visiting Korean historic places
- ④ Touring around the city
- ⑤ Mountain-hiking, fishing, or playing chess
- ⑥ Shopping
- ⑦ Playing sports
- ⑧ Entertainment(e.g. playing computer games)
- ⑨ Meeting friends
- ⑩ Telephone or e-mail to my family back home
- ⑪ Working at the second job
- ⑫ Other _____

Q25. Have you ever taken classes offered by foreigner-supporting groups in Kwangju?

- ① Yes (▶ Move to Q25-1)
- ② Yes (▶ Move to Q26)

Q25-1. If you have, what were the most helpful programs? Please select two in the order of your preference.

1	2
---	---

- ① English teacher training program
- ② Korean Service at home
- ③ Korean language class
- ④ City tour
- ⑤ Cooking class
- ⑥ Children's education(alternative school)
- ⑦ computer class
- ⑧ History class
- ⑨ Child protection
- ⑩ Child raising
- ⑪ Leadership program
- ⑫ Theater class
- ⑬ Korean traditional costume class
- ⑭ Civil petition class
- ⑮ Other _____

7 Marriage immigration

Q26. Is your spouse Korean?

- ① Yes (▶ Move to Q27)
- ② Yes (▶ Move to Q31)

Q27. How did you meet your spouse?

- ① Through a marriage agency
- ② Through an acquaintance
- ③ Through a religious group
- ④ Through a public office
- ⑤ At work
- ⑥ We came across at a place by chance.
- ⑦ Other _____

Q28. What made you decide to get married to your current spouse?

- ① Because I love him or her
- ② Because I live in a more advanced country.
- ③ Because of a religious reason
- ④ Because I wanted to give an economic support to my family back home
- ⑤ Because I wanted to get a secure job in Korea
- ⑥ Because of my children's education
- ⑦ Other _____

Q29. How satisfactory is your marriage life with your Korean spouse?

very unsatisfactory 1	a little unsatisfactory 2	all right 3	a little satisfactory 4	very satisfactory 5
▶ Move to Q30		▶ Move to Q31		

Q30. what is the most difficult problem with living with a Korean spouse?

- ① Language barrier
- ② Conflict with in-laws
- ③ Violence
- ④ Economic difficulty
- ⑤ Personality difference
- ⑥ Children's education
- ⑦ Poor living environment
- ⑧ Noisy neighbors and their interferences
- ⑨ Sexual life
- ⑩ Other _____

8 Media consumption

Q31. What is your favorite media? Please write down two names of your favorite media in the order of your preference.

10 Statistical questions

DQ1. What is your education?

- ① Middle school dropout
- ② High school
- ③ Professional school (2-year, 3-year)
- ④ College (4-year)
- ⑤ Graduate school (Mater's program)
- ⑥ Graduate school (Doctoral program)

DQ2. What is your monthly income?

- ① less than 500,000 won
- ② between 500,000 and 1,000,000 won
- ③ between 1,000,000 and 1,500,000 won
- ④ between 1,500,000 and 2,000,000 won
- ⑤ between 2,000,000 and 2,500,000 won
- ⑥ between 2,500,000 and 3,000,000 won
- ⑦ between 3,000,000 and 4,000,000 won
- ⑧ between 4,000,000 and 5,000,000 won
- ⑨ more than 5,000,000 won

DQ3. What is your monthly living expense?

- ① less than 500,000 won
- ② between 500,000 and 700,000 won
- ③ between 700,000 and 1,000,000 won
- ④ between 1,000,000 and 1,500,000 won
- ⑤ between 1,500,000 and 2,000,000 won
- ⑥ between 2,000,000 and 2,500,000 won
- ⑦ between 2,500,000 and 3,000,000 won
- ⑧ more than 3,000,000 won

DQ4. what is your religion?

- ① None
- ② Christianity
- ③ Catholic
- ④ Buddhism
- ⑤ Hinduism
- ⑥ Islam
- ⑦ Unification church
- ⑧ Other_____

◀ Thank you very much for your cooperation ▶

Name of interviewee	Telephone
Address	
Name of the interviewer	Date: date month 2008