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| ID Number | A1-1996-0002-Eng |
| Title | Survey on Companies Hiring Foreign Workers in Korea |

<Notice>

This is an interview data. The original questionnaire has been lost and this questionnaire was recreated by KOSSDA based on the data available.

1. What is your job position?

- 1) Employer
- 2) Middle Management
- 3) Coworker

2. What year was your company established?

Year _____

3. What is the total number of domestic and foreign employees in your company?

4. What are the nationalities of the foreign workers employed in your company? And how many employees are of each nationality?

- 4a. Korean-Chinese _____
- 4b. Chinese _____
- 4c. Bangladesh _____
- 4d. Filipino _____
- 4e. Indonesian _____
- 4f. Vietnamese _____
- 4g. Pakistani _____
- 4h. Uzbekistan _____
- 4i. Other _____

5. How many foreign workers are employed at your company?

6. How many among the total number of foreign workers at your company are legally employed?

7. Looking at the list below, please check a box next to the way your company hire foreign workers.

- 7a. The Korea Federation of Small and Medium Businesses
- 7b. Illegal labor contractor
- 7c. Personal visit by foreign worker seeking employment
- 7d. Introduced by others in the same industry
- 7e. A local corporate branch

8. How many foreign workers are you planning on hiring?

9. Looking at the list below, please check a box next to the difficulty your company may face in hiring foreign workers.

- 9a. Language/communication
- 9b. Hygiene
- 9c. Food
- 9d. Attitude towards labor
- 9e. Pay raise
- 9f. Management of desertion/unapproved leave
- 9g. Religion/culture
- 9h. Strength/physical fitness
- 9i. Group action/collective behavior
- 9j. Adaptation to climate
- 9k. Other

10. Please rate the productivity of foreign workers, with 100 being as productive as possible.

11. What are the jobs conducted by the foreign workers in your company?

- 1) Miscellaneous work
- 2) Industry-related unskilled labor
- 3) Semi-skilled labor
- 4) Skilled labor
- 5) Other

12. Has your company experienced conflicts with foreign workers?

- 1) Yes
- 0) No

13. Has your company stressed unity among foreign and domestic workers?

- 1) Yes
- 0) No

14. Who is generally the cause of conflict?

- 0) Not applicable
- 1) Domestic worker
- 2) Foreign worker
- 3) Both parties
- 4) No response

15. What is generally the type of conflict with foreign workers?

- 0) Not applicable
- 1) Ignoring
- 2) Disobedience
- 3) Conflicting opinions, emotional confrontation
- 4) Drunken behavior
- 5) Assault, fights, self-inflicted injuries, gang fights
- 6) Other

16. What is generally the cause of discord?

- 0) Not applicable
- 1) Wage issue
- 2) Differences in lifestyle
- 3) Chain of command
- 4) Housing
- 5) Hygiene
- 6) Other

17. What is your opinion on the current industrial trainee system?

- 0) Not applicable
- 1) Should be continued
- 2) Should be reduced
- 3) Should be abolished
- 4) Should be modified or supplemented
- 5) Other

18. Looking at the list below, please check a box next to the government organization or institution which is responsible for improving the industrial trainee system.

- 18a. Ministry of Employment and Labor
- 18b. Immigration Bureau
- 18c. Ministry of Foreign Affairs and Trade
- 18d. Ministry of Health and Welfare
- 18e. Dispatch contractor
- 18f. Company
- 18g. Other

19. What are your views on the wages of foreign workers? Do you favor an adjustment of wages to a realistic level, a suppression of wage increase, or differentiation of wage levels?

- 0) Not applicable
- 1) Adjustment of wages to a realistic level
- 2) Suppression of wage increase
- 3) Differentiation of wage levels
- 4) Other

20. In your view, what is the most important thing that could be done to address the manpower supply and demand policy/plans?

- 0) Not applicable
- 1) Assessment of necessary manpower and management
- 2) Prevention of desertion
- 3) Simplification of processes
- 4) Utilization of substitute workers
- 5) Contract period
- 6) Education
- 7) Improved treatment (other than wage)
- 8) Other

21. In your view, what is the most important thing that could be done to address the issue of illegal workers?
- 0) Not applicable
 - 1) Fines and deportation of illegal workers
 - 2) Crackdown of illegal hiring
 - 3) Crackdown of unlicensed labor contractors
 - 4) Blocking of money transfer routes
 - 5) Other
22. (When hiring trainees) Does the Korea Federation of Small and Medium Businesses or dispatch contractor uniformly charge a fee to the foreign trainees for the administrative costs of the hiring process?
- 1) Yes
 - 0) No
23. Has your company experienced incidents of desertion by foreign workers?
- 1) Yes
 - 0) No