

ID Number	A1-1996-0002-Eng
Title	Survey on Companies Hiring Foreign Workers in Korea

<Notice>

This is an interview data. The original questionnaire has been lost and this questionnaire was recreated by KOSSDA based on the data available.

1. What is your job position?

- 1) Employer
- 2) Middle Management
- 3) Coworker

2. What year was your company established?

Year \_\_\_\_\_

3. What is the total number of domestic and foreign employees in your company?

\_\_\_\_\_

4. What are the nationalities of the foreign workers employed in your company? And how many employees are of each nationality?

- 4a. Korean-Chinese \_\_\_\_\_
- 4b. Chinese \_\_\_\_\_
- 4c. Bangladesh \_\_\_\_\_
- 4d. Filipino \_\_\_\_\_
- 4e. Indonesian \_\_\_\_\_
- 4f. Vietnamese \_\_\_\_\_
- 4g. Pakistani \_\_\_\_\_
- 4h. Uzbekistan \_\_\_\_\_
- 4i. Other \_\_\_\_\_

5. How many foreign workers are employed at your company?

\_\_\_\_\_

6. How many among the total number of foreign workers at your company are legally employed?

\_\_\_\_\_

7. Looking at the list below, please check a box next to the way your company hire foreign workers.

- |   |                          |
|---|--------------------------|
| 7a. The Korea Federation of Small and Medium Businesses | <input type="checkbox"/> |
| 7b. Illegal labor contractor                            | <input type="checkbox"/> |
| 7c. Personal visit by foreign worker seeking employment | <input type="checkbox"/> |
| 7d. Introduced by others in the same industry           | <input type="checkbox"/> |
| 7e. A local corporate branch                            | <input type="checkbox"/> |

8. How many foreign workers are you planning on hiring?

\_\_\_\_\_

9. Looking at the list below, please check a box next to the difficulty your company may face in hiring foreign workers.

- |  |                          |
|--|--------------------------|
| 9a. Language/communication                   | <input type="checkbox"/> |
| 9b. Hygiene                                  | <input type="checkbox"/> |
| 9c. Food                                     | <input type="checkbox"/> |
| 9d. Attitude towards labor                   | <input type="checkbox"/> |
| 9e. Pay raise                                | <input type="checkbox"/> |
| 9f. Management of desertion/unapproved leave | <input type="checkbox"/> |
| 9g. Religion/culture                         | <input type="checkbox"/> |
| 9h. Strength/physical fitness                | <input type="checkbox"/> |
| 9i. Group action/collective behavior         | <input type="checkbox"/> |
| 9j. Adaptation to climate                    | <input type="checkbox"/> |
| 9k. Other                                    | <input type="checkbox"/> |

10. Please rate the productivity of foreign workers, with 100 being as productive as possible.

\_\_\_\_\_

11. What are the jobs conducted by the foreign workers in your company?

- 1) Miscellaneous work
- 2) Industry-related unskilled labor
- 3) Semi-skilled labor
- 4) Skilled labor
- 5) Other

12. Has your company experienced conflicts with foreign workers?

- 1) Yes
- 0) No

13. Has your company stressed unity among foreign and domestic workers?

- 1) Yes
- 0) No

14. Who is generally the cause of conflict?

- 0) Not applicable
- 1) Domestic worker
- 2) Foreign worker
- 3) Both parties
- 4) No response

15. What is generally the type of conflict with foreign workers?

- 0) Not applicable
- 1) Ignoring
- 2) Disobedience
- 3) Conflicting opinions, emotional confrontation
- 4) Drunken behavior
- 5) Assault, fights, self-inflicted injuries, gang fights
- 6) Other

16. What is generally the cause of discord?

- 0) Not applicable
- 1) Wage issue
- 2) Differences in lifestyle
- 3) Chain of command
- 4) Housing
- 5) Hygiene
- 6) Other

17. What is your opinion on the current industrial trainee system?

- 0) Not applicable
- 1) Should be continued
- 2) Should be reduced
- 3) Should be abolished
- 4) Should be modified or supplemented
- 5) Other

18. Looking at the list below, please check a box next to the government organization or institution which is responsible for improving the industrial trainee system.

- |  |                          |
|--|--------------------------|
| 18a. Ministry of Employment and Labor      | <input type="checkbox"/> |
| 18b. Immigration Bureau                    | <input type="checkbox"/> |
| 18c. Ministry of Foreign Affairs and Trade | <input type="checkbox"/> |
| 18d. Ministry of Health and Welfare        | <input type="checkbox"/> |
| 18e. Dispatch contractor                   | <input type="checkbox"/> |
| 18f. Company                               | <input type="checkbox"/> |
| 18g. Other                                 | <input type="checkbox"/> |

19. What are your views on the wages of foreign workers? Do you favor an adjustment of wages to a realistic level, a suppression of wage increase, or differentiation of wage levels?

- 0) Not applicable
- 1) Adjustment of wages to a realistic level
- 2) Suppression of wage increase
- 3) Differentiation of wage levels
- 4) Other

20. In your view, what is the most important thing that could be done to address the manpower supply and demand policy/plans?

- 0) Not applicable
- 1) Assessment of necessary manpower and management
- 2) Prevention of desertion
- 3) Simplification of processes
- 4) Utilization of substitute workers
- 5) Contract period
- 6) Education
- 7) Improved treatment (other than wage)
- 8) Other

21. In your view, what is the most important thing that could be done to address the issue of illegal workers?
- 0) Not applicable
  - 1) Fines and deportation of illegal workers
  - 2) Crackdown of illegal hiring
  - 3) Crackdown of unlicensed labor contractors
  - 4) Blocking of money transfer routes
  - 5) Other
22. (When hiring trainees) Does the Korea Federation of Small and Medium Businesses or dispatch contractor uniformly charge a fee to the foreign trainees for the administrative costs of the hiring process?
- 1) Yes
  - 0) No
23. Has your company experienced incidents of desertion by foreign workers?
- 1) Yes
  - 0) No