

<b>ID Number</b>	<b>A1-1996-0001</b>
<b>Title</b>	<b>Research on Foreign Workers in Korea</b>

This is part of a study to find ways to make life better for foreign workers employed in Korea. In order to develop useful programs for workers like you, we need to know a great deal about your opinions, plans, experiences, and problems.

While you fill this questionnaire, please do not exchange views with others. No one outside our research staff will ever see your answers. We want to assure you that your answers will be kept completely confidential. Collected data will be used only for the purpose of statistical analysis for the research.

After completing this questionnaire, please seal it in the envelope we have given you. One of our research staff will collect it tomorrow.

Thank you very much for your cooperation in advance.

Researchers: Prof. Hyunho Seok  
Dr. Joonoh Jang  
Dr. Kiseon Chung

**Institute for Social Sciences, Sungkyunkwan University**  
Myungryun-dong 3-ka, 53, Chongro-ku, Seoul, Korea 110-745  
(Tel:02-760-0407, 1033 Fax:02-760-0405)

I. First, we would like to ask about yourself. Please make a mark(√) on the proper answer or fill out the blank for each question as the following examples show. If you do not understand a question, or do not want to answer it honestly, you may skip it and go to the next one.

<p>&lt;example 1&gt; What color is your hair? ___① black     ___② brown</p> <p>&lt;example 2&gt; How many time did you go to movies last month? _____time(s)</p>
--

1. Your nationality is:

- \_\_\_① China                      \_\_\_⑤ Bangladesh  
\_\_\_② Vietnam                  \_\_\_⑥ Nepal  
\_\_\_③ Philippines              \_\_\_⑦ other  
\_\_\_④ Indonesia

2. Your sex is:    \_\_\_① male            \_\_\_② female

3. Your birthday is:    month \_\_\_\_\_/day \_\_\_\_\_/year 19\_\_\_\_\_

4. Your religion is:

- \_\_\_⑧ no religion              \_\_\_④ Buddhism  
\_\_\_① Protestant              \_\_\_⑤ Hinduism  
\_\_\_② Catholic                \_\_\_⑥ Confucianism  
\_\_\_③ Moslem                 \_\_\_⑦ other

5. How many years have you attended formal school?

\_\_\_\_\_year(s)

6. You are:

- \_\_\_① single, never married              \_\_\_③ separated or divorced  
\_\_\_② married                                \_\_\_④ widowed

7. With whom did you live in your household before coming to Korea?

Please check everyone applicable.

- \_\_\_① spouse                                      \_\_\_⑤ brother(s) and/or sister(s)  
\_\_\_② son(s) and/or daughter(s)              \_\_\_⑥ relative  
\_\_\_③ parent(s)                                    \_\_\_⑦ friend(s)  
\_\_\_④ parent(s)-in-law

8. To what extent do your family now depend on your income?

- \_\_\_① a great deal              \_\_\_④ a little  
\_\_\_② quite a bit                \_\_\_⑤ not at all  
\_\_\_③ some

9. How long have you worked in Korea?

\_\_\_\_\_year(s) \_\_\_\_\_month(s)

10. What type of visa do you have?

\_\_\_① working or job training    \_\_\_② visiting or touring    \_\_\_③ other

**II. Now, we would like to ask about your career.**

11. Before coming to Korea, did you have a job?

\_\_\_① Yes.    \_\_\_② No. (☞ go to 11.4)

(If yes) 11.1. What kind of job was it?

- \_\_\_① unskilled work    \_\_\_⑥ farming, mining, or fishing work  
\_\_\_② skilled work    \_\_\_⑦ professional or technical work  
\_\_\_③ clerical work    \_\_\_⑧ managerial or administrative work  
\_\_\_④ sales work    \_\_\_⑨ other  
\_\_\_⑤ service work

11.2. How long did you have that job?

\_\_\_\_\_year(s) \_\_\_\_\_month(s)

11.3. Is that job the same kind you have in Korea?

\_\_\_① Yes.    \_\_\_② No.

(If no) 11.4. How long were you unemployed?

\_\_\_\_\_year(s) \_\_\_\_\_month(s)

12. Before coming to Korea, what was your average monthly income in US dollars?

US \$\_\_\_\_\_/month

13. Have you ever worked in other foreign countries?

\_\_\_① Yes.    \_\_\_② No.(☞ go to 14)

(If yes) 13.1. What is the total length of time you worked?

\_\_\_\_\_year(s) \_\_\_\_\_month(s)

The next questions are about the process of your job application in Korea.

14. What is the most important reason you applied for a job in Korea? Please check **only one**.

- ① I wanted to make money for investment in my business.
- ② My income was not enough to support my family
- ③ I wanted to make money without any specific plan
- ④ I could not find a better job in my country
- ⑤ I wanted to pay a debt back
- ⑥ I wanted to see foreign countries
- ⑦ I wanted to learn advanced techniques or skills
- ⑧ other

15. What is the major source of your information on job placement in Korea?

Please check **only one**.

- ① friend(s) or colleague(s)     ④ licensed private recruitment agent(s)
- ② relative                             ⑤ unlicensed private recruitment broker(s)
- ③ government official(s)     ⑥ other

16. How well were you informed about Korea before your departure?

Please make a mark as the following examples show.

<example>

<p>If you were informed Korean climate "very well," you may make a mark as seen in the example 1. If you knew Korean music "somewhat," you may make a mark as seen in the example 2.</p>					
	①	②	③	④	⑤
	very well	pretty well	somewhat	not enough	not at all
<example 1> Korean climate	___	___	___	___	___
<example 2> Korean music	___	___	___	___	___

	①	②	③	④	⑤
	very well	pretty well	somewhat	not enough	not at all
(1) Korean language	___	___	___	___	___
(2) custom	___	___	___	___	___
(3) living expenses	___	___	___	___	___
(4) physical environment of workplace	___	___	___	___	___
(5) lodging/dormitory	___	___	___	___	___
(6) employment contract	___	___	___	___	___
(7) channels of remittance	___	___	___	___	___

17. After you applied for a job in Korea, how long did it take to leave your country?  
\_\_\_\_\_ month(s)

18. In order to get a job in Korea, have you ever been defrauded out of your money?  
\_\_\_① Yes. \_\_\_② No. (☞ go to 19)

(If yes) 18.1. By whom were you defrauded?

- \_\_\_① government official(s)
- \_\_\_② licensed private recruitment agent(s)
- \_\_\_③ unlicensed private recruitment broker(s)
- \_\_\_④ other

18.2. How much were you defrauded?

US \$\_\_\_\_\_

19. Have you ever bribed anyone to get a job in Korea?

\_\_\_① Yes. \_\_\_② No. (☞ go to 20)

(If yes) 19.1. To whom did you bribe?

- \_\_\_① government official(s)
- \_\_\_② licensed private recruitment agent(s)
- \_\_\_③ unlicensed private recruitment broker(s)
- \_\_\_④ other

19.2. How much did you bribe?

US \$\_\_\_\_\_

20. What was the total amount of expenses you spent to get a job in Korea?

Please include commission, service charges, travel expenses, and gratuity,  
but exclude the amount of bribes and/or defrauded money.

US \$\_\_\_\_\_

20.1. Where did the money for these expenses come from? Please check **only one**.

- \_\_\_① loan
- \_\_\_② donation from others
- \_\_\_③ my savings
- \_\_\_④ other sources

### III. The following questions are related to your work in Korea.

21. What kind of job do you have now?

- \_\_\_① unskilled work
- \_\_\_② skilled work
- \_\_\_③ clerical work
- \_\_\_④ sales work
- \_\_\_⑤ service work
- \_\_\_⑥ farming, mining, or fishing work
- \_\_\_⑦ professional or technical work
- \_\_\_⑧ managerial or administrative work
- \_\_\_⑨ other

22. What kind of industry is your company classified in?
- ① agriculture, forestry, hunting or fishing industries
  - ② textile, leather, or wearing apparel industries
  - ③ manufacture of chemical, petroleum, or coal products.
  - ④ manufacture of rubber or plastic products
  - ⑤ manufacture of metal products, or metal machinery and equipment
  - ⑥ manufacture of electronic products or electric machinery and equipment
  - ⑦ manufacture of transportation machinery and equipment
  - ⑧ other manufacture
  - ⑨ construction
  - ⑩ sales or restaurants and hotels
  - ⑪ activities not adequately defined
23. How long have you worked for your present company?  
 \_\_\_\_\_ year(s) \_\_\_\_\_ month(s)
24. On the average, how many hours a week do you work at this company?  
 \_\_\_\_\_ hour(s)
25. Have you ever held a second job while working for your company?  
 ① Yes.     ② No. (☞ go to 26)
- (If yes) 25.1. On the average, how many hours a week did you work at your second job?  
 \_\_\_\_\_ hour(s)
26. On the average, what is your monthly income in Korea? Please include bonus, over-time pay, and other earnings if you have. (US \$1=780 won)
- ① less than \$300 (234,000 won)
  - ② between \$300-\$399 (234,000-312,000 won)
  - ③ between \$400-\$499 (312,000-390,000 won)
  - ④ between \$500-\$599 (390,000-468,000 won)
  - ⑤ between \$600-\$699 (468,000-546,000 won)
  - ⑥ between \$700-\$799 (546,000-624,000 won)
  - ⑦ between \$800-\$899 (624,000-702,000 won)
  - ⑧ between \$900-\$999 (702,000-780,000 won)
  - ⑨ over \$1,000 (780,000 won)
27. Do you want to renew the contract with your company if permitted?  
 ① Yes.     ② No.     ③ don't know.

28. Have you ever changed the company for which you worked in Korea?

\_\_\_① Yes. \_\_\_② No. (☞ go to 29)

(If yes) 28.1. How many times did you change your companies?

\_\_\_\_\_time(s)

28.1.1. If you changed companies more than once, the first company you worked for was in:

- \_\_\_⑩ agriculture, forestry, hunting or fishing industries
- \_\_\_① textile, leather, or wearing apparel industries
- \_\_\_② manufacture of chemical, petroleum, or coal products.
- \_\_\_③ manufacture of rubber or plastic products
- \_\_\_④ manufacture of metal products, or metal machinery and equipment
- \_\_\_⑤ manufacture of electronic products or electric machinery and equipment
- \_\_\_⑥ manufacture of transportation machinery and equipment
- \_\_\_⑦ other manufacture
- \_\_\_⑧ construction
- \_\_\_⑨ sales or restaurants and hotels
- \_\_\_⑩ activities not adequately defined

28.2. What was the most important reason you left your previous company?

Please check **only one**.

- \_\_\_① heavy workload
- \_\_\_② high risk of injury
- \_\_\_③ bad lodging/dormitory
- \_\_\_④ low salary
- \_\_\_⑤ religious problems
- \_\_\_⑥ discord with fellow workers
- \_\_\_⑦ discord with your boss
- \_\_\_⑧ little opportunity to learn skills
- \_\_\_⑨ other

28.3. Is your current job the same one you had contracted when you came to Korea or new one you selected on your own will?

- \_\_\_① Same company
- \_\_\_② New company

29. Do you want to change your company?

\_\_\_① Yes. \_\_\_② No. (☞ go to 30)

(If yes) 29.1. What is the most important reason you want to change?

Please check **only one**.

- \_\_\_① heavy workload
- \_\_\_② high risk of injury
- \_\_\_③ bad lodging/dormitory
- \_\_\_④ low salary
- \_\_\_⑤ religious problems
- \_\_\_⑥ discord with fellow workers
- \_\_\_⑦ discord with your boss
- \_\_\_⑧ little opportunity to learn skills
- \_\_\_⑨ other

30. Please indicate your degree of satisfaction with your current work conditions in Korea. Make a mark as the following examples show.

	①	②	③	④	⑤
	very satisfied	somewhat satisfied	neutral	somewhat dissatisfied	very dissatisfied
<example 1> sport facilities	___	___	___	___	___
<example 2> heating	___	___	___	___	___

	①	②	③	④	⑤
	very satisfied	somewhat satisfied	neutral	somewhat dissatisfied	very dissatisfied
(1) workload	___	___	___	___	___
(2) payment	___	___	___	___	___
(3) food	___	___	___	___	___
(4) job safety	___	___	___	___	___
(5) lodging/dormitory	___	___	___	___	___
(6) health care	___	___	___	___	___
(7) grievance	___	___	___	___	___
(8) recreation facilities	___	___	___	___	___
(9) job security	___	___	___	___	___

31. Has your employer breached your job contract?

\_\_\_① Yes. \_\_\_② No. (☞ go to 32)

(If yes) 31.1. Please indicate all the items breached.

\_\_\_① working hours \_\_\_③ overtime payment  
 \_\_\_② payment \_\_\_④ pay day

31.2. How did you respond to this problem? Check every item applicable.

\_\_\_① I just put up with the problem.  
 \_\_\_② I worked inattentively.  
 \_\_\_③ I consulted it with the grievance counselor.  
 \_\_\_④ I talked to the counselor at the recruitment agency.  
 \_\_\_⑤ I asked advice from fellow workers.  
 \_\_\_⑥ I consulted it with a human rights or religious organization.  
 \_\_\_⑦ I tried to forget about it by doing something.  
 \_\_\_⑧ I asked advice from relatives or friends from my homeland.  
 \_\_\_⑨ I tried to change my job.

32. Please indicate how strongly you agree or disagree with the following statements concerning your job in Korea.

	①	②	③	④	⑤
	strongly agree	somewhat agree	neutral	somewhat disagree	strongly disagree
(1) My job is usually interesting enough to keep me from getting bored.	—	—	—	—	—
(2) Most of the time I have to force myself to go to work.	—	—	—	—	—
(3) I am enthusiastic about my work.	—	—	—	—	—
(4) Each day of work seems like it will never end.	—	—	—	—	—
(5) I am fairly satisfied with my job.	—	—	—	—	—
(6) I think that this company is a great organization to work for.	—	—	—	—	—
(7) I am proud to tell others I am part of this company.	—	—	—	—	—
(8) I really do not care about the fate of this company.	—	—	—	—	—
(9) I advise a friend to come to work for this company.	—	—	—	—	—
(10) Jumping from company to company seems unethical to me.	—	—	—	—	—
(11) I have difficulties in communicating with my boss and fellow workers.	—	—	—	—	—
(12) At times, I feel unfair in my boss' orders.	—	—	—	—	—
(13) I have difficulties in adjusting to Korean ways of working.	—	—	—	—	—
(14) My boss and fellow workers do not understand my religious practices.	—	—	—	—	—
(15) I am racially discriminated on the job.	—	—	—	—	—
(16) My boss shows a lot of concern for me on my job.	—	—	—	—	—
(17) My boss does not care about my well-being.	—	—	—	—	—
(18) My fellow workers are cooperative on my job.	—	—	—	—	—
(19) I often do things outside of work with one or more of my fellow workers.	—	—	—	—	—

33. At times your boss might give you orders hard to obey. Which statement describes best your response to such situations? Please check only one.

- \_\_\_① I tried to understand my boss' orders and followed all of them faithfully.
- \_\_\_② I could not obey all the orders, but tried to.
- \_\_\_③ I did not try to obey the orders faithfully, but on the whole I did what my boss told me to do.
- \_\_\_④ I could not follow the orders most of the time and I protested to my boss occasionally.



38. How strongly do you agree or disagree with each of the following statements about yourself?

	①	②	③	④
	strongly agree	somewhat agree	somewhat disagree	strongly disagree
(1) I feel that I am a person of worth, at least on an equal with others.	_____	_____	_____	_____
(2) I feel I do not have much to be proud of.	_____	_____	_____	_____
(3) I take a positive attitude toward myself.	_____	_____	_____	_____
(4) I feel that I have a number of good qualities.	_____	_____	_____	_____
(5) On the whole, I am satisfied with myself.	_____	_____	_____	_____
(6) I certainly feel useless at times.	_____	_____	_____	_____

39. The followings are problems and complaints that people sometimes have. Please indicate how often you have had this problem in the **past thirty days**.

	①	②	③	④	⑤
	not at all	a little bit	moderate	quite a bit	a great deal
(1) Headaches	_____	_____	_____	_____	_____
(2) Nervousness	_____	_____	_____	_____	_____
(3) Feeling critical of others	_____	_____	_____	_____	_____
(4) Feeling easily annoyed or irritated	_____	_____	_____	_____	_____
(5) Pains in the heart or chest	_____	_____	_____	_____	_____
(6) Feeling low in energy or slow down	_____	_____	_____	_____	_____
(7) Trouble getting to sleep or staying asleep	_____	_____	_____	_____	_____
(8) Poor appetit	_____	_____	_____	_____	_____
(9) Crying easily	_____	_____	_____	_____	_____
(10) Suddenly scared for no reason	_____	_____	_____	_____	_____
(11) Thoughts of ending your life	_____	_____	_____	_____	_____
(12) Feeling lonely	_____	_____	_____	_____	_____
(13) Feeling blue	_____	_____	_____	_____	_____
(14) Feeling no interest in things	_____	_____	_____	_____	_____
(15) Heart pounding or racing	_____	_____	_____	_____	_____
(16) Feeling inferior to others	_____	_____	_____	_____	_____
(17) Trouble concentrating	_____	_____	_____	_____	_____
(18) Urges to break or smash things	_____	_____	_____	_____	_____
(19) Feeling hopeless about the future	_____	_____	_____	_____	_____
(20) Urges to beat, injure, or harm someone	_____	_____	_____	_____	_____

40. What do you do on holidays or day-offs? Please check three you do most often.
- |  |  |
|--|--|
| <input type="checkbox"/> ① napping/sleeping                      | <input type="checkbox"/> ⑥ participating in a religious activities |
| <input type="checkbox"/> ② watching TV or listening to the radio | <input type="checkbox"/> ⑦ cleaning the house                      |
| <input type="checkbox"/> ③ sports or games                       | <input type="checkbox"/> ⑧ drinking                                |
| <input type="checkbox"/> ④ meeting friends                       | <input type="checkbox"/> ⑨ shopping                                |
| <input type="checkbox"/> ⑤ dating                                | <input type="checkbox"/> ⑩ sightseeing or travelling               |

41. How often do you drink alcohol?
- |  |   |
|--|---|
| <input type="checkbox"/> ① almost everyday           | <input type="checkbox"/> ④ two to three times a month |
| <input type="checkbox"/> ② two or three times a week | <input type="checkbox"/> ⑤ several times a year       |
| <input type="checkbox"/> ③ once a week               | <input type="checkbox"/> ⑥ never drink                |

42. On the whole, my health is:
- |                                      |                                 |                                 |                                 |                                      |
|--------------------------------------|---------------------------------|---------------------------------|---------------------------------|--------------------------------------|
| <input type="checkbox"/> ① excellent | <input type="checkbox"/> ② good | <input type="checkbox"/> ③ fair | <input type="checkbox"/> ④ poor | <input type="checkbox"/> ⑤ very poor |
|--------------------------------------|---------------------------------|---------------------------------|---------------------------------|--------------------------------------|

43. Have you ever been unable to go to work due to illness in Korea?
- |                                 |   |
|---------------------------------|---|
| <input type="checkbox"/> ① Yes. | <input type="checkbox"/> ② No. (☞ go to 44) |
|---------------------------------|---|

(If yes) 43.1. How many days were you unable to go to work?  
\_\_\_\_\_ days

44. Do you think you were a law-abiding person in your country?
- |   |                                   |
|---|-----------------------------------|
| <input type="checkbox"/> ① always           | <input type="checkbox"/> ④ rarely |
| <input type="checkbox"/> ② most of the time | <input type="checkbox"/> ⑤ never  |
| <input type="checkbox"/> ③ some of the time |                                   |

45. Did you have any of the following experiences in Korea? Please check every item applicable.
- |   |  |
|---|--|
| <input type="checkbox"/> ① physically attacked or assaulted | <input type="checkbox"/> ④ a serious illness       |
| <input type="checkbox"/> ② burglarized or robbed            | <input type="checkbox"/> ⑤ being a victim of fraud |
| <input type="checkbox"/> ③ a serious accident or injury     |  |

46. The next questions are very personal and sensitive. Your answer to these questions will be kept **CONFIDENTIAL** and we promise this information will be used only for research purposes.

	①	②	③	④
	none	once	twice	over three times
(1) I have violated the public order due to drunkenness.	___	___	___	___
(2) I have taken addictive drugs or hallucinogen.	___	___	___	___
(3) I have beaten up or hurt someone.	___	___	___	___
(4) I banged up somethings that did not belong to me on purpose.	___	___	___	___
(5) I have taken things that did not belong to me.	___	___	___	___

47. Please indicate how strongly you agree or disagree with the following statements.

	①	②	③	④	⑤
	strongly agree	somewhat agree	neutral	somewhat disagree	strongly disagree
(1) I often feel Koreans are not kind to me at stores or restaurants.	___	___	___	___	___
(2) In Korea I behave more carefully since I am a foreigner.	___	___	___	___	___
(3) Sometimes in public places I feel Koreans look down on me.	___	___	___	___	___
(4) At times I feel so at home that I forget I am in a foreign country.	___	___	___	___	___

**Thank you very much for your participation in this study.**