

ID Number	A1-1996-0001
Title	Research on Foreign Workers in Korea

This is part of a study to find ways to make life better for foreign workers employed in Korea. In order to develop useful programs for workers like you, we need to know a great deal about your opinions, plans, experiences, and problems.

While you fill this questionnaire, please do not exchange views with others. No one outside our research staff will ever see your answers. We want to assure you that your answers will be kept completely confidential. Collected data will be used only for the purpose of statistical analysis for the research.

After completing this questionnaire, please seal it in the envelope we have given you. One of our research staff will collect it tomorrow.

Thank you very much for your cooperation in advance.

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I. First, we would like to ask about yourself. Please make a mark(✓) on the proper answer or fill out the blank for each question as the following examples show. If you do not understand a question, or do not want to answer it honestly, you may skip it and go to the next one.

<example 1> What color is your hair?

___① black ___② brown

<example 2> How many time did you go to movies last month? _____time(s)

1. Your nationality is:

___① China ___⑤ Bangladesh
___② Vietnam ___⑥ Nepal
___③ Philippines ___⑦ other
___④ Indonesia

2. Your sex is: ___① male ___② female

3. Your birthday is: month ____/day ____/year 19____

4. Your religion is:

___⑧ no religion ___④ Buddhism
___① Protestant ___⑤ Hinduism
___② Catholic ___⑥ Confucianism
___③ Moslem ___⑦ other

5. How many years have you attended formal school?

_____year(s)

6. You are:

___① single, never married ___③ separated or divorced
___② married ___④ widowed

7. With whom did you live in your household before coming to Korea?

Please check everyone applicable.

___① spouse ___⑤ brother(s) and/or sister(s)
___② son(s) and/or daughter(s) ___⑥ relative
___③ parent(s) ___⑦ friend(s)
___④ parent(s)-in-law

8. To what extent do your family now depend on your income?

___① a great deal ___④ a little
___② quite a bit ___⑤ not at all
___③ some

9. How long have you worked in Korea?

_____year(s) _____month(s)

10. What type of visa do you have?

___① working or job training ___② visiting or touring ___③ other

II. Now, we would like to ask about your career.

11. Before coming to Korea, did you have a job?

___① Yes. ___② No. (☞ go to 11.4)

(If yes) 11.1. What kind of job was it?

___① unskilled work ___⑥ farming, mining, or fishing work
___② skilled work ___⑦ professional or technical work
___③ clerical work ___⑧ managerial or administrative work
___④ sales work ___⑨ other
___⑤ service work

11.2. How long did you have that job?

_____year(s) _____month(s)

11.3. Is that job the same kind you have in Korea?

___① Yes. ___② No.

(If no) 11.4. How long were you unemployed?

_____year(s) _____month(s)

12. Before coming to Korea, what was your average monthly income in US dollars?

US \$_____/month

13. Have you ever worked in other foreign countries?

___① Yes. ___② No. (☞ go to 14)

(If yes) 13.1. What is the total length of time you worked?

_____year(s) _____month(s)

The next questions are about the process of your job application in Korea.

14. What is the most important reason you applied for a job in Korea? Please check only one.

- ___① I wanted to make money for investment in my business.
 ___② My income was not enough to support my family
 ___③ I wanted to make money without any specific plan
 ___④ I could not find a better job in my country
 ___⑤ I wanted to pay a debt back
 ___⑥ I wanted to see foreign countries
 ___⑦ I wanted to learn advanced techniques or skills
 ___⑧ other

15. What is the major source of your information on job placement in Korea?

Please check only one.

- ___① friend(s) or colleague(s) ___④ licensed private recruitment agent(s)
 ___② relative ___⑤ unlicensed private recruitment broker(s)
 ___③ government official(s) ___⑥ other

16. How well were you informed about Korea before your departure?

Please make a mark as the following examples show.

<example>

If you were informed Korean climate "very well," you may make a mark as seen in the example 1. If you knew Korean music "somewhat," you may make a mark as seen in the example 2.

	① very well	② pretty well	③ somewhat	④ not enough	⑤ not at all
<example 1> Korean climate	___	___	___	___	___
<example 2> Korean music	___	___	___	___	___

	① very well	② pretty well	③ somewhat	④ not enough	⑤ not at all
(1) Korean language	___	___	___	___	___
(2) custom	___	___	___	___	___
(3) living expenses	___	___	___	___	___
(4) physical environment of workplace	___	___	___	___	___
(5) lodging/dormitory	___	___	___	___	___
(6) employment contract	___	___	___	___	___
(7) channels of remittance	___	___	___	___	___

17. After you applied for a job in Korea, how long did it take to leave your country?
_____ month(s)

18. In order to get a job in Korea, have you ever been defrauded out of your money?
___① Yes. ___② No. (☞ go to 19)

(If yes) 18.1. By whom were you defrauded?

- ___① government official(s)
- ___② licensed private recruitment agent(s)
- ___③ unlicensed private recruitment broker(s)
- ___④ other

18.2. How much were you defrauded?

US \$_____

19. Have you ever bribed anyone to get a job in Korea?

___① Yes. ___② No. (☞ go to 20)

(If yes) 19.1. To whom did you bribe?

- ___① government official(s)
- ___② licensed private recruitment agent(s)
- ___③ unlicensed private recruitment broker(s)
- ___④ other

19.2. How much did you bribe?

US \$_____

20. What was the total amount of expenses you spent to get a job in Korea?

Please include commission, service charges, travel expenses, and gratuity,
but exclude the amount of bribes and/or defrauded money.

US \$_____

20.1. Where did the money for these expenses come from? Please check **only one**.

- ___① loan
- ___② donation from others
- ___③ my savings
- ___④ other sources

III. The following questions are related to your work in Korea.

21. What kind of job do you have now?

- ___① unskilled work
- ___② skilled work
- ___③ clerical work
- ___④ sales work
- ___⑤ service work
- ___⑥ farming, mining, or fishing work
- ___⑦ professional or technical work
- ___⑧ managerial or administrative work
- ___⑨ other

22. What kind of industry is your company classified in?

- ☐ ① agriculture, forestry, hunting or fishing industries
- ☐ ② textile, leather, or wearing apparel industries
- ☐ ③ manufacture of chemical, petroleum, or coal products.
- ☐ ④ manufacture of rubber or plastic products
- ☐ ⑤ manufacture of metal products, or metal machinery and equipment
- ☐ ⑥ manufacture of electronic products or electric machinery and equipment
- ☐ ⑦ manufacture of transportation machinery and equipment
- ☐ ⑧ other manufacture
- ☐ ⑨ construction
- ☐ ⑩ sales or restaurants and hotels
- ☐ ⑪ activities not adequately defined

23. How long have you worked for your present company?

_____ year(s) _____ month(s)

24. On the average, how many hours a week do you work at this company?

_____ hour(s)

25. Have you ever held a second job while working for your company?

- ☐ ① Yes. ☐ ② No. (☞ go to 26)

(If yes) 25.1. On the average, how many hours a week did you work at your second job?

_____ hour(s)

26. On the average, what is your monthly income in Korea? Please include bonus, over-time pay, and other earnings if you have. (US \$1=780 won)

- ☐ ① less than \$300 (234,000 won)
- ☐ ② between \$300-\$399 (234,000-312,000 won)
- ☐ ③ between \$400-\$499 (312,000-390,000 won)
- ☐ ④ between \$500-\$599 (390,000-468,000 won)
- ☐ ⑤ between \$600-\$699 (468,000-546,000 won)
- ☐ ⑥ between \$700-\$799 (546,000-624,000 won)
- ☐ ⑦ between \$800-\$899 (624,000-702,000 won)
- ☐ ⑧ between \$900-\$999 (702,000-780,000 won)
- ☐ ⑨ over \$1,000 (780,000 won)

27. Do you want to renew the contract with your company if permitted?

- ☐ ① Yes. ☐ ② No. ☐ ③ don't know.

28. Have you ever changed the company for which you worked in Korea?

___① Yes. ___② No. (☞ go to 29)

(If yes) 28.1. How many times did you change your companies?

_____time(s)

28.1.1. If you changed companies more than once, the first company you worked for was in:

- ___⑥ agriculture, forestry, hunting or fishing industries
- ___① textile, leather, or wearing apparel industries
- ___② manufacture of chemical, petroleum, or coal products.
- ___③ manufacture of rubber or plastic products
- ___④ manufacture of metal products, or metal machinery and equipment
- ___⑤ manufacture of electronic products or electric machinery and equipment
- ___⑥ manufacture of transportation machinery and equipment
- ___⑦ other manufacture
- ___⑧ construction
- ___⑨ sales or restaurants and hotels
- ___⑩ activities not adequately defined

28.2. What was the most important reason you left your previous company?

Please check **only one**.

- ___① heavy workload
- ___② high risk of injury
- ___③ bad lodging/dormitory
- ___④ low salary
- ___⑤ religious problems
- ___⑥ discord with fellow workers
- ___⑦ discord with your boss
- ___⑧ little opportunity to learn skills
- ___⑨ other

28.3. Is your current job the same one you had contracted when you came to Korea or new one you selected on your own will?

- ___① Same company
- ___② New company

29. Do you want to change your company?

___① Yes. ___② No. (☞ go to 30)

(If yes) 29.1. What is the most important reason you want to change?

Please check **only one**.

- ___① heavy workload
- ___② high risk of injury
- ___③ bad lodging/dormitory
- ___④ low salary
- ___⑤ religious problems
- ___⑥ discord with fellow workers
- ___⑦ discord with your boss
- ___⑧ little opportunity to learn skills
- ___⑨ other

30. Please indicate your degree of satisfaction with your current work conditions in Korea. Make a mark as the following examples show.

	① very satisfied	② somewhat satisfied	③ neutral	④ somewhat dissatisfied	⑤ very dissatisfied
<example 1> sport facilities	_____	_____	_____	_____	_____
<example 2> heating	_____	_____	_____	_____	_____

	① very satisfied	② somewhat satisfied	③ neutral	④ somewhat dissatisfied	⑤ very dissatisfied
(1) workload	_____	_____	_____	_____	_____
(2) payment	_____	_____	_____	_____	_____
(3) food	_____	_____	_____	_____	_____
(4) job safety	_____	_____	_____	_____	_____
(5) lodging/dormitory	_____	_____	_____	_____	_____
(6) health care	_____	_____	_____	_____	_____
(7) grievance	_____	_____	_____	_____	_____
(8) recreation facilities	_____	_____	_____	_____	_____
(9) job security	_____	_____	_____	_____	_____

31. Has your employer breached your job contract?

___① Yes. ___② No. (☞ go to 32)

(If yes) 31.1. Please indicate all the items breached.

___① working hours ___③ overtime payment
___② payment ___④ pay day

31.2. How did you respond to this problem? Check every item applicable.

___① I just put up with the problem.
___② I worked inattentively.
___③ I consulted it with the grievance counselor.
___④ I talked to the counselor at the recruitment agency.
___⑤ I asked advice from fellow workers.
___⑥ I consulted it with a human rights or religious organization.
___⑦ I tried to forget about it by doing something.
___⑧ I asked advice from relatives or friends from my homeland.
___⑨ I tried to change my job.

32. Please indicate how strongly you agree or disagree with the following statements concerning your job in Korea.

	① strongly agree	② somewhat agree	③ neutral	④ somewhat disagree	⑤ strongly disagree
(1) My job is usually interesting enough to keep me from getting bored.	_____	_____	_____	_____	_____
(2) Most of the time I have to force myself to go to work.	_____	_____	_____	_____	_____
(3) I am enthusiastic about my work.	_____	_____	_____	_____	_____
(4) Each day of work seems like it will never end.	_____	_____	_____	_____	_____
(5) I am fairly satisfied with my job.	_____	_____	_____	_____	_____
(6) I think that this company is a great organization to work for.	_____	_____	_____	_____	_____
(7) I am proud to tell others I am part of this company.	_____	_____	_____	_____	_____
(8) I really do not care about the fate of this company.	_____	_____	_____	_____	_____
(9) I advise a friend to come to work for this company.	_____	_____	_____	_____	_____
(10) Jumping from company to company seems unethical to me.	_____	_____	_____	_____	_____
(11) I have difficulties in communicating with my boss and fellow workers.	_____	_____	_____	_____	_____
(12) At times, I feel unfair in my boss' orders.	_____	_____	_____	_____	_____
(13) I have difficulties in adjusting to Korean ways of working.	_____	_____	_____	_____	_____
(14) My boss and fellow workers do not understand my religious practices.	_____	_____	_____	_____	_____
(15) I am racially discriminated on the job.	_____	_____	_____	_____	_____
(16) My boss shows a lot of concern for me on my job.	_____	_____	_____	_____	_____
(17) My boss does not care about my well-being.	_____	_____	_____	_____	_____
(18) My fellow workers are cooperative on my job.	_____	_____	_____	_____	_____
(19) I often do things outside of work with one or more of my fellow workers.	_____	_____	_____	_____	_____

33. At times your boss might give you orders hard to obey. Which statement describes best your response to such situations? Please check only one.

- ___① I tried to understand my boss' orders and followed all of them faithfully.
- ___② I could not obey all the orders, but tried to.
- ___③ I did not try to obey the orders faithfully, but on the whole I did what my boss told me to do.
- ___④ I could not follow the orders most of the time and I protested to my boss occasionally.

IV. Finally, we would like to ask about your social life after work.

34. Do you have friends in Korea with whom you can share your thoughts?

___ ① Yes. ___ ② No. (☞ go to 35)

(If yes) 34.1. Who are they? And how many are they? Please check every item applicable.

<u>Who</u>		<u>How Many</u>
___ ① friends from homeland	=====>	_____ person(s)
___ ② Korean friends	=====>	_____ person(s)
___ ③ friends from other countries	=====>	_____ person(s)

35. How often do you go out with your friends after work?

___ ① almost everyday	___ ⑤ once a month
___ ② two or three times a week	___ ⑥ several times a year
___ ③ once a week	___ ⑦ never
___ ④ two to three times a month	

36. Do you participate regularly in any club or organization inside or outside your job?

___ ① Yes. ___ ② No. (☞ go to 37)

(If yes) 36.1. What kind of organization is it? Please check every item applicable.

___ ① social club or social meeting
 ___ ② religious organization
 ___ ③ human rights organization

37. The next question concerns problems your family might have while you are in Korea.

Has your family ever had the following problems? If yes, how serious were they?

	① never	② somewhat serious	③ very serious	④ don't know
(1) discord among family members	___	___	___	___
(2) troubles with child education	___	___	___	___
(3) problems in family safety	___	___	___	___
(4) family illness	___	___	___	___
(5) misuse of remittance	___	___	___	___
(6) spouse's infidelity	___	___	___	___

38. How strongly do you agree or disagree with each of the following statements about yourself?

	① strongly agree	② somewhat agree	③ somewhat disagree	④ strongly disagree
(1) I feel that I am a person of worth, at least on an equal with others.	_____	_____	_____	_____
(2) I feel I do not have much to be proud of.	_____	_____	_____	_____
(3) I take a positive attitude toward myself.	_____	_____	_____	_____
(4) I feel that I have a number of good qualities.	_____	_____	_____	_____
(5) On the whole, I am satisfied with myself.	_____	_____	_____	_____
(6) I certainly feel useless at times.	_____	_____	_____	_____

39. The followings are problems and complaints that people sometimes have. Please indicate how often you have had this problem in the **past thirty days**.

	① not at all	② a little bit	③ moderate	④ quite a bit	⑤ a great deal
(1) Headaches	_____	_____	_____	_____	_____
(2) Nervousness	_____	_____	_____	_____	_____
(3) Feeling critical of others	_____	_____	_____	_____	_____
(4) Feeling easily annoyed or irritated	_____	_____	_____	_____	_____
(5) Pains in the heart or chest	_____	_____	_____	_____	_____
(6) Feeling low in energy or slow down	_____	_____	_____	_____	_____
(7) Trouble getting to sleep or staying asleep	_____	_____	_____	_____	_____
(8) Poor appetite	_____	_____	_____	_____	_____
(9) Crying easily	_____	_____	_____	_____	_____
(10) Suddenly scared for no reason	_____	_____	_____	_____	_____
(11) Thoughts of ending your life	_____	_____	_____	_____	_____
(12) Feeling lonely	_____	_____	_____	_____	_____
(13) Feeling blue	_____	_____	_____	_____	_____
(14) Feeling no interest in things	_____	_____	_____	_____	_____
(15) Heart pounding or racing	_____	_____	_____	_____	_____
(16) Feeling inferior to others	_____	_____	_____	_____	_____
(17) Trouble concentrating	_____	_____	_____	_____	_____
(18) Urges to break or smash things	_____	_____	_____	_____	_____
(19) Feeling hopeless about the future	_____	_____	_____	_____	_____
(20) Urges to beat, injure, or harm someone	_____	_____	_____	_____	_____

40. What do you do on holidays or day-offs? Please check three you do most often.

- | | |
|--|--|
| <input type="checkbox"/> ① napping/sleeping | <input type="checkbox"/> ⑥ participating in a religious activities |
| <input type="checkbox"/> ② watching TV or listening to the radio | <input type="checkbox"/> ⑦ cleaning the house |
| <input type="checkbox"/> ③ sports or games | <input type="checkbox"/> ⑧ drinking |
| <input type="checkbox"/> ④ meeting friends | <input type="checkbox"/> ⑨ shopping |
| <input type="checkbox"/> ⑤ dating | <input type="checkbox"/> ⑩ sightseeing or travelling |

41. How often do you drink alcohol?

- | | |
|--|---|
| <input type="checkbox"/> ① almost everyday | <input type="checkbox"/> ④ two to three times a month |
| <input type="checkbox"/> ② two or three times a week | <input type="checkbox"/> ⑤ several times a year |
| <input type="checkbox"/> ③ once a week | <input type="checkbox"/> ⑥ never drink |

42. On the whole, my health is:

- ☐ ① excellent ☐ ② good ☐ ③ fair ☐ ④ poor ☐ ⑤ very poor

43. Have you ever been unable to go to work due to illness in Korea?

- ☐ ① Yes. ☐ ② No. (☞ go to 44)

(If yes) 43.1. How many days were you unable to go to work?

_____ days

44. Do you think you were a law-abiding person in your country?

- | | |
|---|-----------------------------------|
| <input type="checkbox"/> ① always | <input type="checkbox"/> ④ rarely |
| <input type="checkbox"/> ② most of the time | <input type="checkbox"/> ⑤ never |
| <input type="checkbox"/> ③ some of the time | |

45. Did you have any of the following experiences in Korea? Please check every item applicable.

- | | |
|---|--|
| <input type="checkbox"/> ① physically attacked or assaulted | <input type="checkbox"/> ④ a serious illness |
| <input type="checkbox"/> ② burglarized or robbed | <input type="checkbox"/> ⑤ being a victim of fraud |
| <input type="checkbox"/> ③ a serious accident or injury | |

46. The next questions are very personal and sensitive. Your answer to these questions will be kept **CONFIDENTIAL** and we promise this information will be used only for research purposes.

	①	②	③	④
	none	once	twice	over three times
(1) I have violated the public order due to drunkenness.	_____	_____	_____	_____
(2) I have taken addictive drugs or hallucinogen.	_____	_____	_____	_____
(3) I have beaten up or hurt someone.	_____	_____	_____	_____
(4) I banged up somethings that did not belong to me on purpose.	_____	_____	_____	_____
(5) I have taken things that did not belong to me.	_____	_____	_____	_____

47. Please indicate how strongly you agree or disagree with the following statements.

	①	②	③	④	⑤
	strongly agree	somewhat agree	neutral	somewhat disagree	strongly disagree
(1) I often feel Koreans are not kind to me at stores or restaurants.	_____	_____	_____	_____	_____
(2) In Korea I behave more carefully since I am a foreigner.	_____	_____	_____	_____	_____
(3) Sometimes in public places I feel Koreans look down on me.	_____	_____	_____	_____	_____
(4) At times I feel so at home that I forget I am in a foreign country.	_____	_____	_____	_____	_____

Thank you very much for your participation in this study.