



Survey on Citizens' Opinion of Public
Administration, 2004

CODE BOOK

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SURVEY ON CITIZENS' OPINION OF PUBLIC ADMINISTRATION, 2004 CODE BOOK

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Study Description

<i>Study Title:</i>	Survey on Citizens' Opinion of Public Administration, 2004
<i>Fieldwork Dates:</i>	September 2004 ~ October 2004
<i>Principal Investigator:</i>	Hwang, In-suoe
<i>Producers:</i>	The Institute for Social Development and Policy Research
<i>Sample Type:</i>	Multi stage probability sampling
<i>Fieldwork Institute:</i>	Hyundai Research
<i>Fieldwork Methods:</i>	Face to face interview
<i>Number of Cases:</i>	1,000
<i>Geographic Coverage:</i>	South Korea including Jeju
<i>Universe:</i>	Persons aged 20 and over
<i>Distributor:</i>	Korea Social Science Data Archive (KOSSDA)

Please note

In the codebook, each frequency table consists of a variable name, question, and frequency table. The first column, RESPONSE, indicates response categories and the second column, PUNCH, is a value for each response category. The third and fourth columns, FREQ and PERCENT, show the number of individuals and percentage of individuals belonging to a specific response category. The last column VALID % is the percentage of individuals who are assigned to a specific response category without missing data, such as DK (Don't know), NA (No answer), and NAP (Not applicable).

V011 If you have visited any public offices recently (during Jan. 2003 - present), please mark them all in the appropriate box below: Eup (Township)/Myeon (Village)/Dong (Community) Office

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
No	0	203	20.3	20.3
Yes	1	797	79.7	79.7
Total		1,000	100.0	100.0

V012 If you have visited any public offices recently (during Jan. 2003 - present), please mark them all in the appropriate box below: City Hall/Gun (County) Office/Gu (District) Office

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
No	0	611	61.1	61.1
Yes	1	389	38.9	38.9
Total		1,000	100.0	100.0

V013 If you have visited any public offices recently (during Jan. 2003 - present), please mark them all in the appropriate box below: Seoul City Hall/City Hall of a metropolitan city/Provincial Government Office

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
No	0	929	92.9	92.9
Yes	1	71	7.1	7.1
Total		1,000	100.0	100.0

V014 If you have visited any public offices recently (during Jan. 2003 - present), please mark them all in the appropriate box below: Police Department

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
No	0	831	83.1	83.1
Yes	1	169	16.9	16.9
Total		1,000	100.0	100.0

V015 If you have visited any public offices recently (during Jan. 2003~ - present), please mark them all in the appropriate box below: Tax office

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
No	0	840	84.0	84.0
Yes	1	160	16.0	16.0
Total		1,000	100.0	100.0

V016

If you have visited any public offices recently (during Jan. 2003 - present), please mark them all in the appropriate box below: National administrative agencies (Department/Ministry/Other national level administrative offices)

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
No	0	976	97.6	97.6
Yes	1	24	2.4	2.4
Total		1,000	100.0	100.0

V017

If you have visited any public offices recently (during Jan. 2003 - present), please mark them all in the appropriate box below: Other

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
No	0	996	99.6	99.6
Yes	1	4	0.4	0.4
Total		1,000	100.0	100.0

V018

If you have visited any public offices recently (during Jan. 2003 - present), please mark them all in the appropriate box below: None (Never visited recently)

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
No	0	898	89.8	89.8
Yes	1	102	10.2	10.2
Total		1,000	100.0	100.0

V021

When you made an in-person visit to the public office, how satisfied were you with the process and outcome of your issue being handled: Process of how the issue was handled

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Very satisfied	1	74	7.4	8.2
Somewhat satisfied	2	236	23.6	26.3
Neither satisfied nor dissatisfied	3	445	44.5	49.6
Somewhat dissatisfied	4	106	10.6	11.8
Very dissatisfied	5	37	3.7	4.1
System missing		102	10.2	
Total		1,000	100.0	100.0

V022

When you made an in-person visit to the public office, how satisfied were you with the process and outcome of your issue being handled: Outcome of the process

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Very satisfied	1	85	8.5	9.6
Somewhat satisfied	2	281	28.1	31.9
Neither satisfied nor dissatisfied	3	400	40.0	45.4
Somewhat dissatisfied	4	88	8.8	10.0
Very dissatisfied	5	27	2.7	3.1
NA	9	17	1.7	
System missing		102	10.2	
Total		1,000	100.0	100.0

V03

Which of the following made it difficult to process your issue smoothly?

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Complicated administrative procedures	1	279	27.9	34.5
Public servants were not friendly	2	165	16.5	20.4
Insufficient facilities	3	40	4.0	4.9
Delay and long waiting time	4	315	31.5	38.9
Other	97	10	1.0	1.2
None	98	89	8.9	
System missing		102	10.2	
Total		1,000	100.0	100.0

V04

If you experienced unsatisfactory handling of your issue, have you ever asked the public servant who took care of it to redress it?

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Yes	1	176	17.6	19.6
No	2	722	72.2	80.4
System missing		102	10.2	
Total		1,000	100.0	100.0

V05 How satisfied were you with the reaction of the public servants when you asked to redress the issue?

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Very satisfied	1	6	0.6	3.4
Somewhat satisfied	2	29	2.9	16.5
Neither satisfied nor dissatisfied	3	65	6.5	36.9
Somewhat dissatisfied	4	45	4.5	25.6
Very dissatisfied	5	31	3.1	17.6
System missing		824	82.4	
Total		1,000	100.0	100.0

V06 What would you do if you experienced unfairness or injustice at a public administrative office?

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Go directly to that public office to complain	1	68	6.8	39.3
Ask an influential person I know for favor	2	6	0.6	3.5
Appeal it to a lawmaker or a political party	3	2	0.2	1.2
Petition to a civil affairs department of a relevant government agency	4	38	3.8	22.0
Petition to Cheong Wa Dae [BlueHouse]	5	5	0.5	2.9
File a law suit	6	1	0.1	0.6
Send the story to newspapers or other media agencies	7	4	0.4	2.3
Post the story to an online board	8	39	3.9	22.5
Do nothing because raising complaints does not help most of the time	9	10	1.0	5.8
None/DK	99	3	0.3	
System missing		824	82.4	
Total		1,000	100.0	100.0

V0701 Based on the following criteria, how would you evaluate the quality of public administrative services in our country: Expertise

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Very satisfactory	1	20	2.0	2.0
Somewhat satisfactory	2	149	14.9	15.0
Neither satisfactory nor dissatisfactory	3	519	51.9	52.4
Somewhat dissatisfactory	4	242	24.2	24.4
Very dissatisfactory	5	61	6.1	6.2
NA	9	9	0.9	
Total		1,000	100.0	100.0

V0702 Based on the following criteria, how would you evaluate the quality of public administrative services in our country: Efficiency

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Very satisfactory	1	15	1.5	1.5
Somewhat satisfactory	2	122	12.2	12.3
Neither satisfactory nor dissatisfactory	3	488	48.8	49.3
Somewhat dissatisfactory	4	290	29.0	29.3
Very dissatisfactory	5	75	7.5	7.6
NA	9	10	1.0	
Total		1,000	100.0	100.0

V0703 Based on the following criteria, how would you evaluate the quality of public administrative services in our country: Equity

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Very satisfactory	1	18	1.8	1.8
Somewhat satisfactory	2	116	11.6	11.7
Neither satisfactory nor dissatisfactory	3	500	50.0	50.5
Somewhat dissatisfactory	4	260	26.0	26.2
Very dissatisfactory	5	97	9.7	9.8
NA	9	9	0.9	
Total		1,000	100.0	100.0

V0704 Based on the following criteria, how would you evaluate the quality of public administrative services in our country: Information provided

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Very satisfactory	1	21	2.1	2.1
Somewhat satisfactory	2	142	14.2	14.3
Neither satisfactory nor dissatisfactory	3	446	44.6	45.1
Somewhat dissatisfactory	4	294	29.4	29.7
Very dissatisfactory	5	87	8.7	8.8
NA	9	10	1.0	
Total		1,000	100.0	100.0

V0705 Based on the following criteria, how would you evaluate the quality of public administrative services in our country: Fairness

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Very satisfactory	1	21	2.1	2.1
Somewhat satisfactory	2	133	13.3	13.4
Neither satisfactory nor dissatisfactory	3	493	49.3	49.7
Somewhat dissatisfactory	4	261	26.1	26.3
Very dissatisfactory	5	83	8.3	8.4
NA	9	9	0.9	
Total		1,000	100.0	100.0

V0706 Based on the following criteria, how would you evaluate the quality of public administrative services in our country: Responsiveness to residents' opinions

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Very satisfactory	1	14	1.4	1.4
Somewhat satisfactory	2	108	10.8	10.9
Neither satisfactory nor dissatisfactory	3	449	44.9	45.3
Somewhat dissatisfactory	4	316	31.6	31.9
Very dissatisfactory	5	104	10.4	10.5
NA	9	9	0.9	
Total		1,000	100.0	100.0

V0707 Based on the following criteria, how would you evaluate the quality of public administrative services in our country: Consistency

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Very satisfactory	1	16	1.6	1.6
Somewhat satisfactory	2	140	14.0	14.1
Neither satisfactory nor dissatisfactory	3	509	50.9	51.4
Somewhat dissatisfactory	4	244	24.4	24.6
Very dissatisfactory	5	81	8.1	8.2
NA	9	10	1.0	
Total		1,000	100.0	100.0

V0708 Based on the following criteria, how would you evaluate the quality of public administrative services in our country: Accuracy

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Very satisfactory	1	28	2.8	2.8
Somewhat satisfactory	2	222	22.2	22.4
Neither satisfactory nor dissatisfactory	3	478	47.8	48.3
Somewhat dissatisfactory	4	212	21.2	21.4
Very dissatisfactory	5	50	5.0	5.1
NA	9	10	1.0	
Total		1,000	100.0	100.0

V0709 Based on the following criteria, how would you evaluate the quality of public administrative services in our country: Kindness

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Very satisfactory	1	37	3.7	3.7
Somewhat satisfactory	2	235	23.5	23.8
Neither satisfactory nor dissatisfactory	3	428	42.8	43.3
Somewhat dissatisfactory	4	213	21.3	21.5
Very dissatisfactory	5	76	7.6	7.7
NA	9	11	1.1	
Total		1,000	100.0	100.0

V0710 Based on the following criteria, how would you evaluate the quality of public administrative services in our country: Overall quality

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Very satisfactory	1	14	1.4	1.4
Somewhat satisfactory	2	106	10.6	10.7
Neither satisfactory nor dissatisfactory	3	563	56.3	56.9
Somewhat dissatisfactory	4	243	24.3	24.5
Very dissatisfactory	5	64	6.4	6.5
NA	9	10	1.0	
Total		1,000	100.0	100.0

V081 Which of the following groups do you think has the most influence on government's policy making process (please select two): First_____

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Political parties and politicians	1	802	80.2	80.2
Big corporations and business people	2	46	4.6	4.6
The press	3	113	11.3	11.3
Civic associations and organizations	4	33	3.3	3.3
Student associations	5	1	0.1	0.1
Labor associations and organizations	6	4	0.4	0.4
Public servants	7	1	0.1	0.1
Total		1,000	100.0	100.0

V082 Which of the following groups do you think has the most influence on government's policy making process (please select two): Second_____

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Big corporations and business people	2	178	17.8	18.3
The press	3	341	34.1	35.1
Civic associations and organizations	4	283	28.3	29.1
Student associations	5	10	1.0	1.0
Labor associations and organizations	6	49	4.9	5.0
Public servants	7	72	7.2	7.4
Legal professionals	8	33	3.3	3.4
Other	97	5	0.5	0.5
System missing		29	2.9	
Total		1,000	100.0	100.0

V0911 Among the following, which policy areas do you think are expected to grow and which are expected to decline? Please select two after excluding policies directly related to your department or agency: [Areas expected to grow] First_____

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Economic policies	1	520	52.0	52.0
Education policies	2	114	11.4	11.4
Reunification policies	3	38	3.8	3.8
Foreign affairs and trade policies	4	20	2.0	2.0
Defense policies	5	9	0.9	0.9
Public security policies	6	23	2.3	2.3
Science and technology policies	7	28	2.8	2.8
Culture and tourism policies	8	7	0.7	0.7
Agriculture and fisheries policies	9	14	1.4	1.4
Welfare policies	10	104	10.4	10.4
Information and communication policies	11	17	1.7	1.7
Environment policies	12	50	5.0	5.0
Labor policies	13	18	1.8	1.8
Women's policies	14	29	2.9	2.9
Construction and transportation policies	15	9	0.9	0.9
Total		1,000	100.0	100.0

V0912 Among the following, which policy areas do you think are expected to grow and which are expected to decline? Please select two after excluding policies directly related to your department or agency: [Areas expected to grow] Second_____

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Economic policies	1	99	9.9	9.9
Education policies	2	178	17.8	17.8
Reunification policies	3	36	3.6	3.6
Foreign affairs and trade policies	4	41	4.1	4.1
Defense policies	5	32	3.2	3.2
Public security policies	6	43	4.3	4.3
Science and technology policies	7	53	5.3	5.3
Culture and tourism policies	8	21	2.1	2.1
Agriculture and fisheries policies	9	18	1.8	1.8
Welfare policies	10	209	20.9	20.9

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Information and communication policies	11	31	3.1	3.1
Environment policies	12	88	8.8	8.8
Labor policies	13	54	5.4	5.4
Women's policies	14	69	6.9	6.9
Construction and transportation policies	15	27	2.7	2.7
System missing		1	0.1	
Total		1,000	100.0	100.0

V0921

Among the following, which policy areas do you think are expected to grow and which are expected to decline? Please select two after excluding policies directly related to your department or agency: [Areas expected to decline] First _____

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Economic policies	1	19	1.9	1.9
Education policies	2	48	4.8	4.9
Reunification policies	3	182	18.2	18.4
Foreign affairs and trade policies	4	35	3.5	3.5
Defense policies	5	223	22.3	22.6
Public security policies	6	37	3.7	3.7
Science and technology policies	7	17	1.7	1.7
Culture and tourism policies	8	63	6.3	6.4
Agriculture and fisheries policies	9	68	6.8	6.9
Welfare policies	10	10	1.0	1.0
Information and communication policies	11	50	5.0	5.1
Environment policies	12	12	1.2	1.2
Labor policies	13	63	6.3	6.4
Women's policies	14	71	7.1	7.2
Construction and transportation policies	15	90	9.0	9.1
DK	99	12	1.2	
Total		1,000	100.0	100.0

V0922

Among the following, which policy areas do you think are expected to grow and which are expected to decline? Please select two after excluding policies directly related to your department or agency: [Areas expected to decline] Second_____

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Economic policies	1	10	1.0	1.0
Education policies	2	30	3.0	3.1
Reunification policies	3	118	11.8	12.1
Foreign affairs and trade policies	4	53	5.3	5.4
Defense policies	5	178	17.8	18.2
Public security policies	6	47	4.7	4.8
Science and technology policies	7	19	1.9	1.9
Culture and tourism policies	8	63	6.3	6.5
Agriculture and fisheries policies	9	77	7.7	7.9
Welfare policies	10	17	1.7	1.7
Information and communication policies	11	57	5.7	5.8
Environment policies	12	27	2.7	2.8
Labor policies	13	83	8.3	8.5
Women's policies	14	75	7.5	7.7
Construction and transportation policies	15	122	12.2	12.5
System missing		24	2.4	
Total		1,000	100.0	100.0

V1001

How do you feel about the current government policies on each of the following areas: Economic policies

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Very satisfied	1	5	0.5	0.5
Somewhat satisfied	2	30	3.0	3.0
Neither satisfied nor dissatisfied	3	217	21.7	21.7
Somewhat dissatisfied	4	348	34.8	34.8
Very dissatisfied	5	400	40.0	40.0
Total		1,000	100.0	100.0

V1002 How do you feel about the current government policies on each of the following areas: Education policies

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Very satisfied	1	3	0.3	0.3
Somewhat satisfied	2	44	4.4	4.4
Neither satisfied nor dissatisfied	3	206	20.6	20.6
Somewhat dissatisfied	4	425	42.5	42.5
Very dissatisfied	5	322	32.2	32.2
Total		1,000	100.0	100.0

V1003 How do you feel about the current government policies on each of the following areas: Reunification policies

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Very satisfied	1	5	0.5	0.5
Somewhat satisfied	2	90	9.0	9.0
Neither satisfied nor dissatisfied	3	511	51.1	51.1
Somewhat dissatisfied	4	274	27.4	27.4
Very dissatisfied	5	120	12.0	12.0
Total		1,000	100.0	100.0

V1004 How do you feel about the current government policies on each of the following areas: Foreign affairs and trade policies

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Very satisfied	1	3	0.3	0.3
Somewhat satisfied	2	39	3.9	3.9
Neither satisfied nor dissatisfied	3	413	41.3	41.3
Somewhat dissatisfied	4	341	34.1	34.1
Very dissatisfied	5	204	20.4	20.4
Total		1,000	100.0	100.0

V1005 How do you feel about the current government policies on each of the following areas: Defense policies

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Very satisfied	1	6	0.6	0.6
Somewhat satisfied	2	97	9.7	9.7
Neither satisfied nor dissatisfied	3	508	50.8	50.8
Somewhat dissatisfied	4	272	27.2	27.2
Very dissatisfied	5	117	11.7	11.7
Total		1,000	100.0	100.0

V1006 How do you feel about the current government policies on each of the following areas: Public security policies

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Very satisfied	1	4	0.4	0.4
Somewhat satisfied	2	85	8.5	8.5
Neither satisfied nor dissatisfied	3	447	44.7	44.7
Somewhat dissatisfied	4	339	33.9	33.9
Very dissatisfied	5	125	12.5	12.5
Total		1,000	100.0	100.0

V1007 How do you feel about the current government policies on each of the following areas: Science and technology policies

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Very satisfied	1	20	2.0	2.0
Somewhat satisfied	2	191	19.1	19.1
Neither satisfied nor dissatisfied	3	501	50.1	50.1
Somewhat dissatisfied	4	216	21.6	21.6
Very dissatisfied	5	72	7.2	7.2
Total		1,000	100.0	100.0

V1008 How do you feel about the current government policies on each of the following areas: Culture and tourism policies

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Very satisfied	1	16	1.6	1.6
Somewhat satisfied	2	151	15.1	15.1
Neither satisfied nor dissatisfied	3	549	54.9	54.9
Somewhat dissatisfied	4	200	20.0	20.0
Very dissatisfied	5	84	8.4	8.4
Total		1,000	100.0	100.0

V1009 How do you feel about the current government policies on each of the following areas: Agriculture and fisheries policies

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Very satisfied	1	5	0.5	0.5
Somewhat satisfied	2	39	3.9	3.9
Neither satisfied nor dissatisfied	3	355	35.5	35.5
Somewhat dissatisfied	4	415	41.5	41.5
Very dissatisfied	5	186	18.6	18.6
Total		1,000	100.0	100.0

V1010 How do you feel about the current government policies on each of the following areas: Welfare policies

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Very satisfied	1	6	0.6	0.6
Somewhat satisfied	2	62	6.2	6.2
Neither satisfied nor dissatisfied	3	311	31.1	31.1
Somewhat dissatisfied	4	404	40.4	40.4
Very dissatisfied	5	217	21.7	21.7
Total		1,000	100.0	100.0

V1011 How do you feel about the current government policies on each of the following areas: Information and communication policies

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Very satisfied	1	41	4.1	4.1
Somewhat satisfied	2	267	26.7	26.7
Neither satisfied nor dissatisfied	3	526	52.6	52.6
Somewhat dissatisfied	4	121	12.1	12.1
Very dissatisfied	5	45	4.5	4.5
Total		1,000	100.0	100.0

V1012 How do you feel about the current government policies on each of the following areas: Environment policies

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Very satisfied	1	5	0.5	0.5
Somewhat satisfied	2	85	8.5	8.5
Neither satisfied nor dissatisfied	3	464	46.4	46.4
Somewhat dissatisfied	4	317	31.7	31.7
Very dissatisfied	5	129	12.9	12.9
Total		1,000	100.0	100.0

V1013 How do you feel about the current government policies on each of the following areas: Labor policies

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Very satisfied	1	6	0.6	0.6
Somewhat satisfied	2	62	6.2	6.2
Neither satisfied nor dissatisfied	3	432	43.2	43.2
Somewhat dissatisfied	4	342	34.2	34.2
Very dissatisfied	5	158	15.8	15.8
Total		1,000	100.0	100.0

V1014 How do you feel about the current government policies on each of the following areas: Women's policies

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Very satisfied	1	22	2.2	2.2
Somewhat satisfied	2	100	10.0	10.0
Neither satisfied nor dissatisfied	3	458	45.8	45.8
Somewhat dissatisfied	4	295	29.5	29.5
Very dissatisfied	5	125	12.5	12.5
Total		1,000	100.0	100.0

V1015 How do you feel about the current government policies on each of the following areas: Construction and transportation policies

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Very satisfied	1	14	1.4	1.4
Somewhat satisfied	2	114	11.4	11.4
Neither satisfied nor dissatisfied	3	522	52.2	52.2
Somewhat dissatisfied	4	235	23.5	23.5
Very dissatisfied	5	115	11.5	11.5
Total		1,000	100.0	100.0

V111 Which of the following areas do you think is the most in need of administrative reforms (please select two):
First_____

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Reorganization of the national government offices	1	165	16.5	16.5
Downsizing and rationalization of government affiliated public agencies	2	201	20.1	20.1
Reorganization of personnel management system for public employees	3	173	17.3	17.3
Promoting deregulation	4	102	10.2	10.2
Promoting decentralization of power to the provinces	5	73	7.3	7.3
Improving relationship between public administration and citizens (civil participation, making information open to public)	6	156	15.6	15.6
Overcoming civil administration based on administrative opportunism	7	47	4.7	4.7
Informatization of public administration	8	14	1.4	1.4
Reform of budget and financial system	9	38	3.8	3.8

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Reform of final accounts and audit system	10	16	1.6	1.6
Rearrangement of government functions (Reorganizing which areas to expand and which to contract)	11	14	1.4	1.4
DK	99	1	0.1	
Total		1,000	100.0	100.0

V112 Which of the following areas do you think is the most in need of administrative reforms (please select two):
Second_____

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Downsizing and rationalization of government affiliated public agencies	2	27	2.7	2.7
Reorganization of personnel management system for public employees	3	78	7.8	7.8
Promoting deregulation	4	45	4.5	4.5
Promoting decentralization of power to the provinces	5	53	5.3	5.3
Improving relationship between public administration and citizens (civil participation, making information open to public)	6	129	12.9	13.0
Overcoming civil administration based on administrative opportunism	7	118	11.8	11.8
Informatization of public administration	8	58	5.8	5.8
Reform of budget and financial system	9	95	9.5	9.5
Reform of final accounts and audit system	10	80	8.0	8.0
Rearrangement of government functions (Reorganizing which areas to expand and which to contract)	11	113	11.3	11.3
Increasing opportunities for citizens' participation	12	198	19.8	19.9
Other	97	2	0.2	0.2
System missing		4	0.4	
Total		1,000	100.0	100.0

V12 How do you feel about government intervention in the private sector to solve economic problems?

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Strongly agree	1	165	16.5	16.5
Somewhat agree	2	440	44.0	44.0
Neither agree nor disagree	3	248	24.8	24.8
Somewhat disagree	4	104	10.4	10.4
Strongly disagree	5	43	4.3	4.3
Total		1,000	100.0	100.0

V13 Do you think that the national government overly interferes with local governments (Provincial Government Offices, City Halls, and County Offices)?

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Strongly agree	1	98	9.8	9.8
Somewhat agree	2	299	29.9	29.9
Neither agree nor disagree	3	493	49.3	49.3
Somewhat disagree	4	88	8.8	8.8
Strongly disagree	5	22	2.2	2.2
Total		1,000	100.0	100.0

V14 When the national policy orientation and local interests conflict with each other, which side do you think should be considered primarily?

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
National interests	1	670	67.0	69.5
Local interests	2	294	29.4	30.5
DK	3	36	3.6	
Total		1,000	100.0	100.0

V1501 How do you feel about the progress of the current administration in achieving Twelve National Agendas: Establishing a peace regime on the Korean Peninsula

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Very satisfied	1	19	1.9	1.9
Somewhat satisfied	2	165	16.5	16.5
Neither satisfied nor dissatisfied	3	531	53.1	53.1
Somewhat dissatisfied	4	217	21.7	21.7
Very dissatisfied	5	68	6.8	6.8
Total		1,000	100.0	100.0

V1502 How do you feel about the progress of the current administration in achieving Twelve National Agendas: Society without corruption/ Public administration that serves the people

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Very satisfied	1	23	2.3	2.3
Somewhat satisfied	2	120	12.0	12.0
Neither satisfied nor dissatisfied	3	295	29.5	29.5
Somewhat dissatisfied	4	347	34.7	34.7
Very dissatisfied	5	215	21.5	21.5
Total		1,000	100.0	100.0

V1503 How do you feel about the progress of the current administration in achieving Twelve National Agendas:
Political reform for participation and integration

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Very satisfied	1	13	1.3	1.3
Somewhat satisfied	2	137	13.7	13.7
Neither satisfied nor dissatisfied	3	374	37.4	37.4
Somewhat dissatisfied	4	328	32.8	32.8
Very dissatisfied	5	148	14.8	14.8
Total		1,000	100.0	100.0

V1504 How do you feel about the progress of the current administration in achieving Twelve National Agendas:
Decentralization of power to the provinces and balanced national development

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Very satisfied	1	16	1.6	1.6
Somewhat satisfied	2	121	12.1	12.1
Neither satisfied nor dissatisfied	3	439	43.9	43.9
Somewhat dissatisfied	4	305	30.5	30.5
Very dissatisfied	5	119	11.9	11.9
Total		1,000	100.0	100.0

V1505 How do you feel about the progress of the current administration in achieving Twelve National Agendas:
Building an economic hub country of Northeast Asia

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Very satisfied	1	21	2.1	2.1
Somewhat satisfied	2	106	10.6	10.6
Neither satisfied nor dissatisfied	3	499	49.9	49.9
Somewhat dissatisfied	4	283	28.3	28.3
Very dissatisfied	5	91	9.1	9.1
Total		1,000	100.0	100.0

V1506 How do you feel about the progress of the current administration in achieving Twelve National Agendas:
Establishing a free and fair market order

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Very satisfied	1	17	1.7	1.7
Somewhat satisfied	2	98	9.8	9.8
Neither satisfied nor dissatisfied	3	420	42.0	42.0
Somewhat dissatisfied	4	360	36.0	36.0
Very dissatisfied	5	105	10.5	10.5
Total		1,000	100.0	100.0

V1507 How do you feel about the progress of the current administration in achieving Twelve National Agendas:
Establishing a science and technology-centered society

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Very satisfied	1	17	1.7	1.7
Somewhat satisfied	2	212	21.2	21.2
Neither satisfied nor dissatisfied	3	495	49.5	49.5
Somewhat dissatisfied	4	199	19.9	19.9
Very dissatisfied	5	77	7.7	7.7
Total		1,000	100.0	100.0

V1508 How do you feel about the progress of the current administration in achieving Twelve National Agendas:
Rural areas opening up the future

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Very satisfied	1	25	2.5	2.5
Somewhat satisfied	2	65	6.5	6.5
Neither satisfied nor dissatisfied	3	296	29.6	29.6
Somewhat dissatisfied	4	421	42.1	42.1
Very dissatisfied	5	193	19.3	19.3
Total		1,000	100.0	100.0

V1509 How do you feel about the progress of the current administration in achieving Twelve National Agendas:
Enhancing participatory welfare and quality of life

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Very satisfied	1	20	2.0	2.0
Somewhat satisfied	2	102	10.2	10.2
Neither satisfied nor dissatisfied	3	378	37.8	37.8
Somewhat dissatisfied	4	356	35.6	35.6
Very dissatisfied	5	144	14.4	14.4
Total		1,000	100.0	100.0

V1510 How do you feel about the progress of the current administration in achieving Twelve National Agendas:
Establishing national integration and gender-equality

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Very satisfied	1	19	1.9	1.9
Somewhat satisfied	2	90	9.0	9.0
Neither satisfied nor dissatisfied	3	455	45.5	45.5
Somewhat dissatisfied	4	313	31.3	31.3
Very dissatisfied	5	123	12.3	12.3
Total		1,000	100.0	100.0

V1511 How do you feel about the progress of the current administration in achieving Twelve National Agendas:
Actualization of education reform and world class culture-knowledge country

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Very satisfied	1	18	1.8	1.8
Somewhat satisfied	2	78	7.8	7.8
Neither satisfied nor dissatisfied	3	402	40.2	40.2
Somewhat dissatisfied	4	352	35.2	35.2
Very dissatisfied	5	150	15.0	15.0
Total		1,000	100.0	100.0

V1512 How do you feel about the progress of the current administration in achieving Twelve National Agendas:
Building socially integrative labor-management relations

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Very satisfied	1	12	1.2	1.2
Somewhat satisfied	2	76	7.6	7.6
Neither satisfied nor dissatisfied	3	420	42.0	42.0
Somewhat dissatisfied	4	361	36.1	36.1
Very dissatisfied	5	131	13.1	13.1
Total		1,000	100.0	100.0

V161 In order to solve the national issues we are currently facing, what do you think the most important roles are that the public administration should take on (please select two): First _____

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Relief for the unemployed/Job creation	1	706	70.6	70.7
Providing vision/Leadership	2	110	11.0	11.0
Economic stimulus and regulation	3	84	8.4	8.4
Strengthening international negotiations	4	24	2.4	2.4
Maintaining stability of the country and the society	5	61	6.1	6.1
Economic restructuring	6	12	1.2	1.2
Education reform	7	2	0.2	0.2
DK	99	1	0.1	
Total		1,000	100.0	100.0

V162 In order to solve the national issues we are currently facing, what do you think the most important roles are that the public administration should take on (please select two): Second _____

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Providing vision/Leadership	2	45	4.5	4.6
Economic stimulus and regulation	3	212	21.2	21.5
Strengthening international negotiations	4	48	4.8	4.9
Maintaining stability of the country and the society	5	297	29.7	30.2
Economic restructuring	6	255	25.5	25.9
Education reform	7	124	12.4	12.6
Other	97	3	0.3	0.3
System missing		16	1.6	
Total		1,000	100.0	100.0

V17 What do you think the role of our government should be in the future?

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Should be reduced to a minimal role	1	347	34.7	36.0
Should maintain the current level	2	269	26.9	27.9
Should further expand its roles	3	349	34.9	36.2
DK	4	35	3.5	
Total		1,000	100.0	100.0

V18 If your child wanted to become a public servant, what would you do?

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Strongly support	1	154	15.4	15.4
Support	2	466	46.6	46.6
Neutral	3	315	31.5	31.5
Oppose	4	46	4.6	4.6
Strongly oppose	5	19	1.9	1.9
Total		1,000	100.0	100.0

V191

Which of the following do you think are the most important criteria (qualities) for public servants (please select two): First_____

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Expertise	1	378	37.8	37.8
Work motivation	2	77	7.7	7.7
Creativity	3	40	4.0	4.0
Service-mindedness	4	221	22.1	22.1
Responsibility	5	188	18.8	18.8
Sincerity	6	58	5.8	5.8
Being ethical and non-corruptive	7	34	3.4	3.4
Political neutrality	8	3	0.3	0.3
NA	99	1	0.1	
Total		1,000	100.0	100.0

V192 Which of the following do you think are the most important criteria (qualities) for public servants (please select two): Second _____

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Work motivation	2	24	2.4	2.4
Creativity	3	33	3.3	3.3
Service-mindedness	4	76	7.6	7.7
Responsibility	5	215	21.5	21.7
Sincerity	6	172	17.2	17.4
Being ethical and non-corruptive	7	366	36.6	36.9
Political neutrality	8	65	6.5	6.6
Loyalty to the country	9	39	3.9	3.9
Loyalty to the supervisor	10	1	0.1	0.1
System missing		9	0.9	
Total		1,000	100.0	100.0

V2001 How do you evaluate public servants of our country in each of the following aspects:
Expertise

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Very high	1	7	0.7	0.7
Somewhat high	2	122	12.2	12.2
About the middle	3	500	50.0	50.0
Somewhat low	4	294	29.4	29.4
Very low	5	77	7.7	7.7
Total		1,000	100.0	100.0

V2002 How do you evaluate public servants of our country in each of the following aspects: Work motivation

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Very high	1	9	0.9	0.9
Somewhat high	2	98	9.8	9.8
About the middle	3	464	46.4	46.4
Somewhat low	4	337	33.7	33.7
Very low	5	92	9.2	9.2
Total		1,000	100.0	100.0

V2003 How do you evaluate public servants of our country in each of the following aspects:
Creativity

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Very high	1	5	0.5	0.5
Somewhat high	2	41	4.1	4.1
About the middle	3	359	35.9	35.9
Somewhat low	4	424	42.4	42.4
Very low	5	171	17.1	17.1
Total		1,000	100.0	100.0

V2004 How do you evaluate public servants of our country in each of the following aspects:
Service-mindedness

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Very high	1	21	2.1	2.1
Somewhat high	2	177	17.7	17.7
About the middle	3	480	48.0	48.0
Somewhat low	4	251	25.1	25.1
Very low	5	71	7.1	7.1
Total		1,000	100.0	100.0

V2005 How do you evaluate public servants of our country in each of the following aspects:
Responsibility

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Very high	1	21	2.1	2.1
Somewhat high	2	137	13.7	13.7
About the middle	3	458	45.8	45.8
Somewhat low	4	310	31.0	31.0
Very low	5	74	7.4	7.4
Total		1,000	100.0	100.0

V2006 How do you evaluate public servants of our country in each of the following aspects:
Sincerity

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Very high	1	20	2.0	2.0
Somewhat high	2	147	14.7	14.7
About the middle	3	530	53.0	53.0
Somewhat low	4	242	24.2	24.2
Very low	5	61	6.1	6.1
Total		1,000	100.0	100.0

V2007 How do you evaluate public servants of our country in each of the following aspects:
Being ethical and non-corruptive

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Very high	1	15	1.5	1.5
Somewhat high	2	58	5.8	5.8
About the middle	3	341	34.1	34.1
Somewhat low	4	376	37.6	37.6
Very low	5	210	21.0	21.0
Total		1,000	100.0	100.0

V2008 How do you evaluate public servants of our country in each of the following aspects:
Political neutrality

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Very high	1	13	1.3	1.3
Somewhat high	2	90	9.0	9.0
About the middle	3	469	46.9	46.9
Somewhat low	4	317	31.7	31.7
Very low	5	111	11.1	11.1
Total		1,000	100.0	100.0

V2009 How do you evaluate public servants of our country in each of the following aspects:
Loyalty to the country

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Very high	1	17	1.7	1.7
Somewhat high	2	128	12.8	12.8
About the middle	3	530	53.0	53.0
Somewhat low	4	233	23.3	23.3
Very low	5	92	9.2	9.2
Total		1,000	100.0	100.0

V2010 How do you evaluate public servants of our country in each of the following aspects:
Loyalty to the supervisor

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Very high	1	100	10.0	10.0
Somewhat high	2	236	23.6	23.6
About the middle	3	475	47.5	47.5
Somewhat low	4	143	14.3	14.3
Very low	5	46	4.6	4.6
Total		1,000	100.0	100.0

V21 Do you think that public servants are complacent?

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Very much so	1	204	20.4	20.4
Somewhat moderately so	2	442	44.2	44.2
Neutral	3	285	28.5	28.5
Not so much so	4	57	5.7	5.7
Not at all	5	12	1.2	1.2
Total		1,000	100.0	100.0

V22 What do you think is the primary cause of public servants becoming complacent?

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
No improvement on working conditions and treatment	1	37	3.7	5.7
There is no adequate compensation even for hard work	2	96	9.6	14.9
Conservativeness that does not like anything new	3	144	14.4	22.4
Autonomy is not granted	4	45	4.5	7.0
Lack of commitment as a public official	5	146	14.6	22.7
If the work that I initiated goes wrong, I would have to take all the responsibility	6	152	15.2	23.6
Legality-focused audit procedure	7	16	1.6	2.5
Other	97	8	0.8	1.2
DK	99	2	0.2	
NAP	0	354	35.4	
Total		1,000	100.0	100.0

V231 What do you think are the most important things in order to enhance public servants' job satisfaction and morale (please select two): First_____

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Wage and compensation	1	295	29.5	32.2
Work environment	2	210	21.0	22.9
Job security	3	68	6.8	7.4
Relationship with coworkers	4	18	1.8	2.0
Internal promotion or advancement	5	57	5.7	6.2
Opportunity for career development	6	174	17.4	19.0
Social recognitions for public service jobs	7	70	7.0	7.6
Workers' compensation and welfare	8	14	1.4	1.5
Job duties and responsibilities	9	11	1.1	1.2
DK	99	83	8.3	
Total		1,000	100.0	100.0

V232

What do you think are the most important things in order to enhance public servants' job satisfaction and morale (please select two): Second _____

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Work environment	2	84	8.4	9.3
Job security	3	43	4.3	4.8
Relationship with coworkers	4	8	0.8	0.9
Internal promotion or advancement	5	62	6.2	6.9
Opportunity for career development	6	166	16.6	18.4
Social recognitions for public service jobs	7	230	23.0	25.4
Workers' compensation and welfare	8	152	15.2	16.8
Job duties and responsibilities	9	98	9.8	10.8
Relationship with supervisors	10	61	6.1	6.7
System missing		96	9.6	
Total		1,000	100.0	100.0

V241

How do you feel about current administration of the following systems of personnel management in the public employment: Fairness in hiring process

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Very satisfied	1	30	3.0	3.0
Somewhat satisfied	2	212	21.2	21.2
Neither satisfied nor dissatisfied	3	516	51.6	51.6
Somewhat dissatisfied	4	196	19.6	19.6
Very dissatisfied	5	46	4.6	4.6
Total		1,000	100.0	100.0

V242

How do you feel about current administration of the following systems of personnel management in the public employment: Fairness in personnel management (personnel move, position allocation)

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Very satisfied	1	5	0.5	0.5
Somewhat satisfied	2	90	9.0	9.0
Neither satisfied nor dissatisfied	3	532	53.2	53.2
Somewhat dissatisfied	4	301	30.1	30.1
Very dissatisfied	5	72	7.2	7.2
Total		1,000	100.0	100.0

V243 How do you feel about current administration of the following systems of personnel management in the public employment: Fairness in promotion and advancement

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Very satisfied	1	5	0.5	0.5
Somewhat satisfied	2	70	7.0	7.0
Neither satisfied nor dissatisfied	3	506	50.6	50.6
Somewhat dissatisfied	4	346	34.6	34.6
Very dissatisfied	5	73	7.3	7.3
Total		1,000	100.0	100.0

V244 How do you feel about current administration of the following systems of personnel management in the public employment: Fairness in Performance Evaluation System (performance ratings)

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Very satisfied	1	5	0.5	0.5
Somewhat satisfied	2	79	7.9	7.9
Neither satisfied nor dissatisfied	3	576	57.6	57.6
Somewhat dissatisfied	4	284	28.4	28.4
Very dissatisfied	5	56	5.6	5.6
Total		1,000	100.0	100.0

V245 How do you feel about current administration of the following systems of personnel management in the public employment: Equality of education and training opportunities

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Very satisfied	1	9	0.9	0.9
Somewhat satisfied	2	134	13.4	13.4
Neither satisfied nor dissatisfied	3	593	59.3	59.3
Somewhat dissatisfied	4	231	23.1	23.1
Very dissatisfied	5	33	3.3	3.3
Total		1,000	100.0	100.0

V246 How do you feel about current administration of the following systems of personnel management in the public employment: Fairness in reward system

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Very satisfied	1	9	0.9	0.9
Somewhat satisfied	2	90	9.0	9.0
Neither satisfied nor dissatisfied	3	590	59.0	59.0
Somewhat dissatisfied	4	261	26.1	26.1
Very dissatisfied	5	50	5.0	5.0
Total		1,000	100.0	100.0

V247 How do you feel about current administration of the following systems of personnel management in the public employment: Consistency in personnel policies

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Very satisfied	1	8	0.8	0.8
Somewhat satisfied	2	69	6.9	6.9
Neither satisfied nor dissatisfied	3	499	49.9	49.9
Somewhat dissatisfied	4	335	33.5	33.5
Very dissatisfied	5	89	8.9	8.9
Total		1,000	100.0	100.0

V248 How do you feel about current administration of the following systems of personnel management in the public employment: Adequacy of personnel policies related to women

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Very satisfied	1	12	1.2	1.2
Somewhat satisfied	2	105	10.5	10.5
Neither satisfied nor dissatisfied	3	412	41.2	41.2
Somewhat dissatisfied	4	362	36.2	36.2
Very dissatisfied	5	109	10.9	10.9
Total		1,000	100.0	100.0

V249 How do you feel about current administration of the following systems of personnel management in the public employment: Adequacy of personnel policies related to persons with disabilities

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Very satisfied	1	9	0.9	0.9
Somewhat satisfied	2	82	8.2	8.2
Neither satisfied nor dissatisfied	3	344	34.4	34.4
Somewhat dissatisfied	4	340	34.0	34.0
Very dissatisfied	5	225	22.5	22.5
Total		1,000	100.0	100.0

V251 Which of the following do you think has the most influence on promotion or advancement of public servants in our country (please select two): First_____

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Job tenure	1	431	43.1	43.1
Job performance	2	177	17.7	17.7
Job competencies	3	128	12.8	12.8
Interpersonal skills	4	112	11.2	11.2
Fortune of having successful career as a public official	5	20	2.0	2.0
Level of education	6	26	2.6	2.6
Hometown connections	7	106	10.6	10.6
Total		1,000	100.0	100.0

V252 Which of the following do you think has the most influence on promotion or advancement of public servants in our country (please select two): Second_____

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Job performance	2	62	6.2	6.3
Job competencies	3	211	21.1	21.3
Interpersonal skills	4	167	16.7	16.8
Fortune of having successful career as a public official	5	56	5.6	5.6
Level of education	6	97	9.7	9.8
Hometown connections	7	136	13.6	13.7
Alumni connections	8	262	26.2	26.4
Flattery	10	1	0.1	0.1
System missing		8	0.8	
Total		1,000	100.0	100.0

V261 Which of the following do you think should be considered most importantly in order to determine fair wage and compensation for public servants (please select two): First_____

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Job tenure	1	278	27.8	27.8
Educational attainment	2	46	4.6	4.6
Position rank (grade)	3	88	8.8	8.8
Job duties and responsibilities	4	130	13.0	13.0
Job performance	5	450	45.0	45.0
Work attitude	6	7	0.7	0.7
DK	99	1	0.1	
Total		1,000	100.0	100.0

V262 Which of the following do you think should be considered most importantly in order to determine fair wage and compensation for public servants (please select two): Second_____

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Educational attainment	2	13	1.3	1.3
Position rank (grade)	3	46	4.6	4.7
Job duties and responsibilities	4	34	3.4	3.4
Job performance	5	276	27.6	28.0
Work attitude	6	614	61.4	62.3
Other	97	3	0.3	0.3
System missing		14	1.4	
Total		1,000	100.0	100.0

V27 Do you think our public servants are properly compensated?

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Very undercompensated	1	33	3.3	3.3
Somewhat undercompensated	2	345	34.5	34.5
Properly compensated	3	418	41.8	41.8
Somewhat overcompensated	4	166	16.6	16.6
Very overcompensated	5	38	3.8	3.8
Total		1,000	100.0	100.0

V28 If you think wage and compensation for public servants should be raised, which of the following would be the reason for that?

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
To guarantee basic cost of living	1	128	12.8	16.1
To eradicate corruption	2	317	31.7	40.0
To make it balance the pay in the private sector	3	177	17.7	22.3
To enhance morale of public servants	4	158	15.8	19.9
Other	97	13	1.3	1.6
DK	99	3	0.3	
NAP	0	204	20.4	
Total		1,000	100.0	100.0

V2901 With the similar level of ability and experience, which of the private sector employees and public servants do you think are more advantaged for the following aspects in the job world: Job security

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Public servants are much more advantaged	1	374	37.4	37.4
Public servants are somewhat advantaged	2	442	44.2	44.2
Both are equally advantaged	3	145	14.5	14.5
Private employees are somewhat advantaged	4	35	3.5	3.5
Private employees are much more advantaged	5	4	0.4	0.4
Total		1,000	100.0	100.0

V2902 With the similar level of ability and experience, which of the private sector employees and public servants do you think are more advantaged for the following aspects in the job world: Wages and compensation

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Public servants are much more advantaged	1	99	9.9	9.9
Public servants are somewhat advantaged	2	225	22.5	22.5
Both are equally advantaged	3	297	29.7	29.7
Private employees are somewhat advantaged	4	316	31.6	31.6
Private employees are much more advantaged	5	63	6.3	6.3
Total		1,000	100.0	100.0

V2903 With the similar level of ability and experience, which of the private sector employees and public servants do you think are more advantaged for the following aspects in the job world: Work environment

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Public servants are much more advantaged	1	153	15.3	15.3
Public servants are somewhat advantaged	2	350	35.0	35.0
Both are equally advantaged	3	306	30.6	30.6
Private employees are somewhat advantaged	4	162	16.2	16.2
Private employees are much more advantaged	5	29	2.9	2.9
Total		1,000	100.0	100.0

V2904 With the similar level of ability and experience, which of the private sector employees and public servants do you think are more advantaged for the following aspects in the job world: Possibility of advancement or internal promotion

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Public servants are much more advantaged	1	71	7.1	7.1
Public servants are somewhat advantaged	2	237	23.7	23.7
Both are equally advantaged	3	366	36.6	36.6
Private employees are somewhat advantaged	4	290	29.0	29.0
Private employees are much more advantaged	5	36	3.6	3.6
Total		1,000	100.0	100.0

V2905 With the similar level of ability and experience, which of the private sector employees and public servants do you think are more advantaged for the following aspects in the job world: Workers compensation and welfare

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Public servants are much more advantaged	1	211	21.1	21.1
Public servants are somewhat advantaged	2	396	39.6	39.6
Both are equally advantaged	3	233	23.3	23.3
Private employees are somewhat advantaged	4	134	13.4	13.4
Private employees are much more advantaged	5	26	2.6	2.6
Total		1,000	100.0	100.0

V2906 With the similar level of ability and experience, which of the private sector employees and public servants do you think are more advantaged for the following aspects in the job world: Security of living after retirement

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Public servants are much more advantaged	1	346	34.6	34.6
Public servants are somewhat advantaged	2	454	45.4	45.4
Both are equally advantaged	3	151	15.1	15.1
Private employees are somewhat advantaged	4	37	3.7	3.7
Private employees are much more advantaged	5	12	1.2	1.2
Total		1,000	100.0	100.0

V2907 With the similar level of ability and experience, which of the private sector employees and public servants do you think are more advantaged for the following aspects in the job world: Social status

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Public servants are much more advantaged	1	216	21.6	21.7
Public servants are somewhat advantaged	2	387	38.7	38.9
Both are equally advantaged	3	288	28.8	28.9
Private employees are somewhat advantaged	4	96	9.6	9.6
Private employees are much more advantaged	5	9	0.9	0.9
NA	9	4	0.4	
Total		1,000	100.0	100.0

V2908 With the similar level of ability and experience, which of the private sector employees and public servants do you think are more advantaged for the following aspects in the job world: Work load per employee

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Public servants are much more advantaged	1	189	18.9	18.9
Public servants are somewhat advantaged	2	355	35.5	35.5
Both are equally advantaged	3	310	31.0	31.0
Private employees are somewhat advantaged	4	118	11.8	11.8
Private employees are much more advantaged	5	28	2.8	2.8
Total		1,000	100.0	100.0

V2909

With the similar level of ability and experience, which of the private sector employees and public servants do you think are more advantaged for the following aspects in the job world: Contribution to the country's prosperity

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Public servants are much more advantaged	1	71	7.1	7.1
Public servants are somewhat advantaged	2	232	23.2	23.2
Both are equally advantaged	3	469	46.9	46.9
Private employees are somewhat advantaged	4	159	15.9	15.9
Private employees are much more advantaged	5	69	6.9	6.9
Total		1,000	100.0	100.0

V2910

With the similar level of ability and experience, which of the private sector employees and public servants do you think are more advantaged for the following aspects in the job world: Adaptability to changes in environment

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Public servants are much more advantaged	1	46	4.6	4.6
Public servants are somewhat advantaged	2	136	13.6	13.6
Both are equally advantaged	3	296	29.6	29.6
Private employees are somewhat advantaged	4	354	35.4	35.4
Private employees are much more advantaged	5	168	16.8	16.8
Total		1,000	100.0	100.0

V2911

With the similar level of ability and experience, which of the private sector employees and public servants do you think are more advantaged for the following aspects in the job world: Authority to implement autonomously

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Public servants are much more advantaged	1	48	4.8	4.8
Public servants are somewhat advantaged	2	135	13.5	13.5
Both are equally advantaged	3	329	32.9	32.9
Private employees are somewhat advantaged	4	334	33.4	33.4
Private employees are much more advantaged	5	154	15.4	15.4
Total		1,000	100.0	100.0

V301 How trustworthy do you think each of the following agencies or social organizations is: The Executive Branch

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Very trustworthy	1	13	1.3	1.3
Somewhat trustworthy	2	123	12.3	12.3
Neither trustworthy nor untrustworthy	3	535	53.5	53.5
Somewhat untrustworthy	4	237	23.7	23.7
Very untrustworthy	5	92	9.2	9.2
Total		1,000	100.0	100.0

V302 How trustworthy do you think each of the following agencies or social organizations is: The Legislative Branch

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Very trustworthy	1	11	1.1	1.1
Somewhat trustworthy	2	103	10.3	10.3
Neither trustworthy nor untrustworthy	3	454	45.4	45.4
Somewhat untrustworthy	4	270	27.0	27.0
Very untrustworthy	5	162	16.2	16.2
Total		1,000	100.0	100.0

V303 How trustworthy do you think each of the following agencies or social organizations is: The Judicial Branch

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Very trustworthy	1	31	3.1	3.1
Somewhat trustworthy	2	205	20.5	20.5
Neither trustworthy nor untrustworthy	3	436	43.6	43.6
Somewhat untrustworthy	4	240	24.0	24.0
Very untrustworthy	5	88	8.8	8.8
Total		1,000	100.0	100.0

V304 How trustworthy do you think each of the following agencies or social organizations is: Private business firms

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Very trustworthy	1	24	2.4	2.4
Somewhat trustworthy	2	235	23.5	23.5
Neither trustworthy nor untrustworthy	3	559	55.9	55.9
Somewhat untrustworthy	4	152	15.2	15.2
Very untrustworthy	5	30	3.0	3.0
Total		1,000	100.0	100.0

V305 How trustworthy do you think each of the following agencies or social organizations is: Civic associations

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Very trustworthy	1	56	5.6	5.6
Somewhat trustworthy	2	353	35.3	35.3
Neither trustworthy nor untrustworthy	3	413	41.3	41.3
Somewhat untrustworthy	4	126	12.6	12.6
Very untrustworthy	5	52	5.2	5.2
Total		1,000	100.0	100.0

V306 How trustworthy do you think each of the following agencies or social organizations is: The press

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Very trustworthy	1	33	3.3	3.3
Somewhat trustworthy	2	191	19.1	19.1
Neither trustworthy nor untrustworthy	3	390	39.0	39.0
Somewhat untrustworthy	4	277	27.7	27.7
Very untrustworthy	5	109	10.9	10.9
Total		1,000	100.0	100.0

V311 What do you think about Korean society and your personal life at present and three years later: Korean society, at present

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Very good	1	7	0.7	0.7
Good	2	32	3.2	3.2
Neither bad nor good	3	383	38.3	38.3
Bad	4	430	43.0	43.0
Very bad	5	148	14.8	14.8
Total		1,000	100.0	100.0

V312 What do you think about Korean society and your personal life at present and three years later: Korean society, 3 years later

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Very good	1	8	0.8	0.8
Good	2	188	18.8	18.8
Neither bad nor good	3	467	46.7	46.7
Bad	4	246	24.6	24.6
Very bad	5	91	9.1	9.1
Total		1,000	100.0	100.0

V313 What do you think about Korean society and your personal life at present and three years later: My personal life, at present

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Very good	1	6	0.6	0.6
Good	2	102	10.2	10.2
Neither bad nor good	3	553	55.3	55.3
Bad	4	249	24.9	24.9
Very bad	5	90	9.0	9.0
Total		1,000	100.0	100.0

V314 What do you think about Korean society and your personal life at present and three years later: My personal life, 3 years later

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Very good	1	56	5.6	5.6
Good	2	337	33.7	33.7
Neither bad nor good	3	404	40.4	40.4
Bad	4	146	14.6	14.6
Very bad	5	57	5.7	5.7
Total		1,000	100.0	100.0

V321 Currently, whose influence do you think is the most powerful on government administration in general (please select two): First_____

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
The press	1	289	28.9	28.9
Public officials	2	134	13.4	13.4
Educators	3	13	1.3	1.3
Ordinary citizens	4	39	3.9	3.9
Foreign countries (United States, etc.)	5	115	11.5	11.5
International (investment) capital	6	26	2.6	2.6
Political leaders	7	341	34.1	34.1
Workers	8	7	0.7	0.7
Business people	9	13	1.3	1.3
Civic associations	10	21	2.1	2.1
The president of South Korea	11	2	0.2	0.2
Total		1,000	100.0	100.0

V322 Currently, whose influence do you think is the most powerful on government administration in general (please select two): Second_____

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Public officials	2	21	2.1	2.1
Educators	3	8	0.8	0.8
Ordinary citizens	4	23	2.3	2.3
Foreign countries (United States, etc.)	5	34	3.4	3.4
International (investment) capital	6	15	1.5	1.5

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Political leaders	7	300	30.0	30.2
Workers	8	23	2.3	2.3
Business people	9	70	7.0	7.1
Civic associations	10	76	7.6	7.7
The president of South Korea	11	401	40.1	40.4
Court decisions	12	18	1.8	1.8
Supporter groups of particular candidates	14	2	0.2	0.2
The privileged (people with money)	16	1	0.1	0.1
System missing		8	0.8	
Total		1,000	100.0	100.0

V331

Which of the following problems do you think should be urgently resolved in our country (please select two):
First_____

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Uniform way of thinking (Attitudes rooted in black and white dichotomy)	1	117	11.7	11.7
Lack of basic social order	2	62	6.2	6.2
Political instability	3	465	46.5	46.5
Unpredictable and inconsistent public administration	4	34	3.4	3.4
Confusion in values	5	32	3.2	3.2
Gap between rich and poor	6	162	16.2	16.2
Unemployment issue	7	94	9.4	9.4
Corruption	8	31	3.1	3.1
Regional conflicts	9	3	0.3	0.3
Total		1,000	100.0	100.0

V332

Which of the following problems do you think should be urgently resolved in our country (please select two):
Second_____

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Lack of basic social order	2	6	0.6	0.6
Political instability	3	52	5.2	5.2
Unpredictable and inconsistent public administration	4	49	4.9	4.9
Confusion in values	5	48	4.8	4.8

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Gap between rich and poor	6	165	16.5	16.6
Unemployment issue	7	246	24.6	24.8
Corruption	8	320	32.0	32.3
Regional conflicts	9	42	4.2	4.2
Faulty construction	10	14	1.4	1.4
Labor-management relations	11	47	4.7	4.7
Reality of division [between the North and the South] hinders our fatherland and our people from prospering	13	1	0.1	0.1
Welfare issues	14	1	0.1	0.1
Denigrating each other/ Jealousy	15	1	0.1	0.1
System missing		8	0.8	
Total		1,000	100.0	100.0

SEX What is your sex?

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Male	1	494	49.4	49.4
Female	2	506	50.6	50.6
Total		1,000	100.0	100.0

AGE What is your age?

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
20	20	23	2.3	2.3
21	21	27	2.7	2.7
22	22	30	3.0	3.0
23	23	25	2.5	2.5
24	24	16	1.6	1.6
25	25	26	2.6	2.6
26	26	24	2.4	2.4
27	27	21	2.1	2.1
28	28	29	2.9	2.9
29	29	34	3.4	3.4

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
30	30	39	3.9	3.9
31	31	34	3.4	3.4
32	32	18	1.8	1.8
33	33	32	3.2	3.2
34	34	27	2.7	2.7
35	35	23	2.3	2.3
36	36	28	2.8	2.8
37	37	21	2.1	2.1
38	38	28	2.8	2.8
39	39	23	2.3	2.3
40	40	29	2.9	2.9
41	41	20	2.0	2.0
42	42	28	2.8	2.8
43	43	22	2.2	2.2
44	44	22	2.2	2.2
45	45	22	2.2	2.2
46	46	28	2.8	2.8
47	47	24	2.4	2.4
48	48	21	2.1	2.1
49	49	19	1.9	1.9
50	50	47	4.7	4.7
51	51	33	3.3	3.3
52	52	32	3.2	3.2
53	53	20	2.0	2.0
54	54	18	1.8	1.8
55	55	16	1.6	1.6
56	56	23	2.3	2.3
57	57	14	1.4	1.4
58	58	17	1.7	1.7
59	59	17	1.7	1.7
Total		1,000	100.0	100.0

AREA1 Where is your current residence?

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Special City(Seoul)	1	237	23.7	23.7
Metropolitan city	2	268	26.8	26.8
City, all other	3	382	38.2	38.2
Gun (county)/Eup (township)/Myeon (village)	4	113	11.3	11.3
Total		1,000	100.0	100.0

AREA2 Where did you primarily grow up?

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Special City(Seoul)	1	190	19.0	19.0
Metropolitan city	2	256	25.6	25.6
City, all other	3	346	34.6	34.6
Gun (county)/Eup (township)/Myeon (village)	4	208	20.8	20.8
Total		1,000	100.0	100.0

EDU What is the highest degree or level of school you have completed?

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
No schooling	1	3	0.3	0.3
Elementary school graduate	2	28	2.8	2.8
Middle school graduate	3	58	5.8	5.8
High school graduate	4	412	41.2	41.2
Two-year college/Junior college graduate	5	133	13.3	13.3
Four-year college/University graduate	6	299	29.9	29.9
Graduate school — Master's degree	7	39	3.9	3.9
Graduate school — Completed a doctorate program or above	8	9	0.9	0.9
Studying university	9	19	1.9	1.9
Total		1,000	100.0	100.0

INC What is the amount of average monthly income of your household?

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Less than 1,000,000 won	1	77	7.7	7.7
1,000,000 - 1,999,999 won	2	283	28.3	28.3
2,000,000 - 2,999,999 won	3	327	32.7	32.7
3,000,000 - 3,999,999 won	4	179	17.9	17.9
4,000,000 - 4,999,999 won	5	95	9.5	9.5
5,000,000 won or above	6	39	3.9	3.9
Total		1,000	100.0	100.0

PUBS Is there any public servant (working at either national or local government) among members of your family and relatives (up to first cousins)?

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Yes	1	470	47.0	47.4
No	2	521	52.1	52.6
NA	9	9	0.9	
Total		1,000	100.0	100.0

AREA Survey area

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Seoul	1	227	22.7	22.7
Busan	2	51	5.1	5.1
Daegu	3	29	2.9	2.9
Incheon	4	29	2.9	2.9
Gwangju	5	54	5.4	5.4
Daejeon	6	82	8.2	8.2
Ulsan	7	22	2.2	2.2
Gyeonggi-do	8	194	19.4	19.4
Gangwon-do	9	32	3.2	3.2
Chungcheongbuk-do	10	31	3.1	3.1
Chungcheongnam-do	11	38	3.8	3.8
Jeollabuk-do	12	40	4.0	4.0

RESPONSE	PUNCH	FREQ.	PERCENT	VALID %
Jeollanam-do	13	41	4.1	4.1
Gyeongsangbuk-do	14	57	5.7	5.7
Gyeongsangnam-do	15	62	6.2	6.2
16	16	11	1.1	1.1
Total		1,000	100.0	100.0